Hospital Name	Provider Number	City	Addre ss 1	Addre ss 2	Addre ss 3
BELLEVUE HOSPITAL CENTER	330204	NEW YORK	FIRST AVEN UE AT 27TH STRE ET		
BETH ISRAEL MEDICAL CENTER	330169	NEW YORK	FIRST AVEN UE AT 16TH STRE ET		
BRONX-LEBANON HOSPITAL CENTER	330009	BRONX	1276 FULTO N AVEN UE		
BROOKDALE HOSPITAL MEDICAL CENTER	330233	BROOKLYN	LINDE N BOUL EVAR D AT BROO KDALE		

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	State	ZIP Code	County Name	Phone Number
NY	10016		NEW YORK	2125614132
NY	10003		NEW YORK	2124202000
NY	10456		BRONX	2125887000
NY	11212		KINGS	7182405966

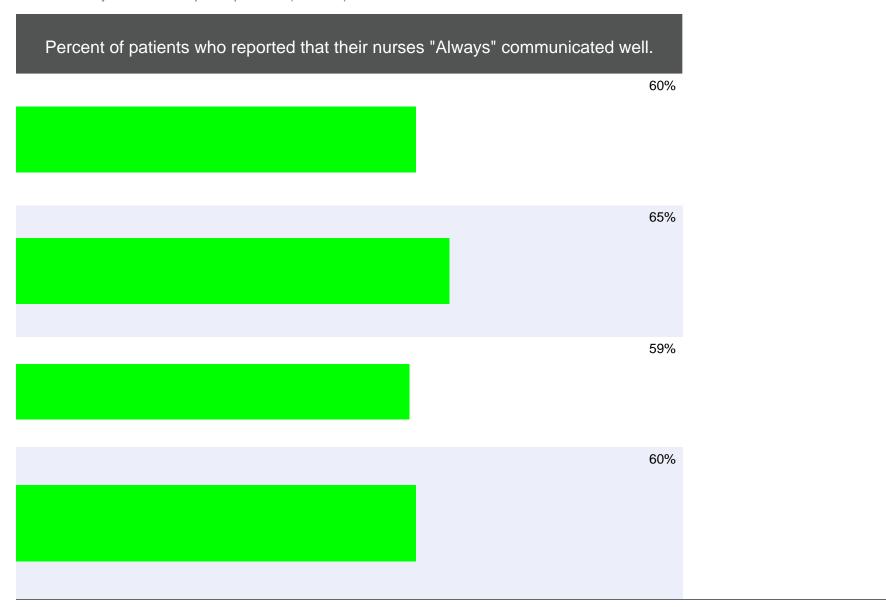
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Percent of patients who reported that their nurses "Sometimes" or "Never" communicated well.	
	14%
	9%
	18%
	20%

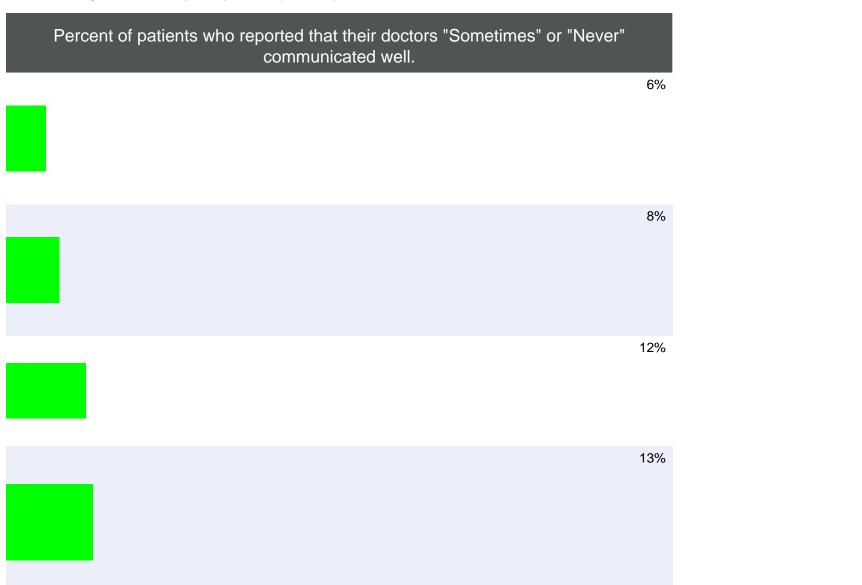
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Percent of patients who reported that their nurses "Usually" communicated well.
26%
26%
23%
20%

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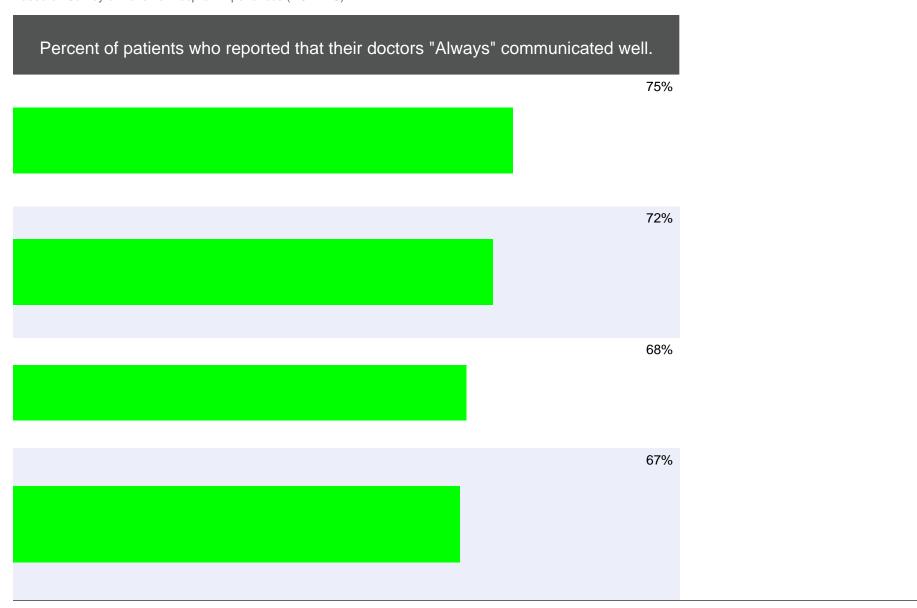
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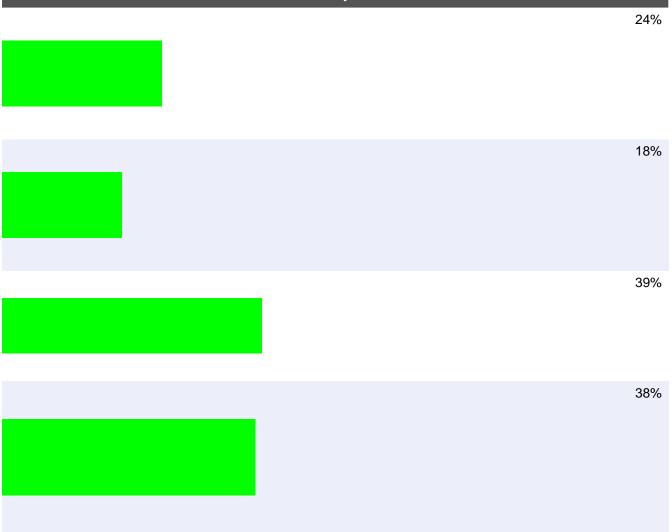
Percent of patients who reported that their doctors "Usually" communicated well	
	19%
	20%
	20%
	20%

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Percent of patients who reported that they "Sometimes" or "Never" received help as soon as they wanted.



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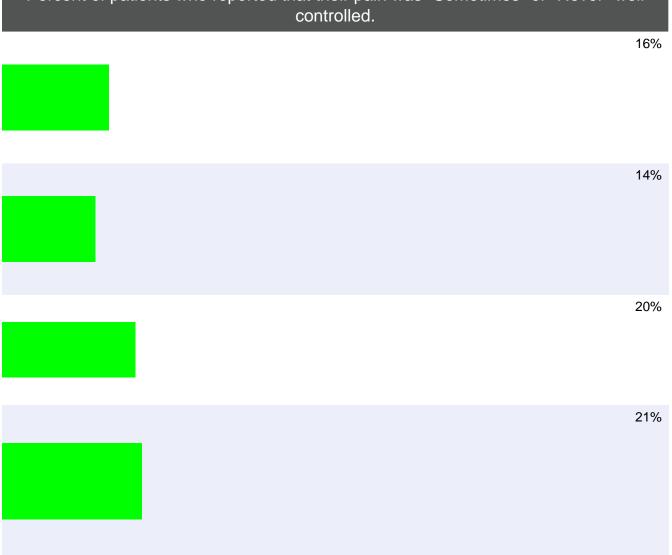
Zacou di Carro,	
Percent of patients who reported that	at they "Usually" received help as soon as they wanted.
	28%
	27%
	22%
	22%

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Percent of patients who reported that they "Always" received help as soon wanted.	n as they
	48%
	55%
	39%
	40%

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Percent of patients who reported that their pain was "Sometimes" or "Never" well controlled.



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Percent of patients who reported that their pain was "Usually" well controlled	d.
	26%
	27%
	30%
	29%

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Percent of patients who reported that their pain was "Always" well controlled	
	58%
	59%
	50%
	50%

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Percent of patients who reported that staff "Sometimes" or "Never" explained about medicines before giving it to them.



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Percent of patients who reported that staff "Usually" explained about medicines before giving it to them.



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Percent of patients who reported that staff "Always" explained about medicines before giving it to them.
50%
52%
52%
44%
51%

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Percent of patients who reported that their room and bathroom were "Sometimes" or "Never" clean. 19% 12% 26% 15%

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Percent of patients who reported that their room and bathroom were "Usually" clear	an.
26	26%
21	21%
	19%
21	21%

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Percent of patients who reported that their room and bathroom were "Always" clean.
55%
67%
55%
64%

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Percent of patients who reported that the area around their room was "Sometimes" or "Never" quiet at night.



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Dased on Garvey of Fatients Prospital Experiences (Floriding)		
Percent of patients who reported that	t the area around their room was "Usually" quiet at night.	
	33%	
	31%	
	24%	
	28%	
	20%	

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Percent of patients who reported that the area around their room was "Always" quiet at night.
42%
49%
51%
51%

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Percent of patients who reported that YES, they were given information about what to do during their recovery at home.



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Percent of patients who reported that they were not given information about what to do during their recovery at home.



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Percent of patients who gave their hospital a rating of 6 or lower on a scale from 0 (lowest) to 10 (highest).



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based on Survey of Patients Trospital Experiences (FICALIPS)
Percent of patients who gave their hospital a rating of 7 or 8 on a scale from 0 (lowest) to 10 (highest).
35%
29%
29%
29%

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Percent of patients who gave their hospital a rating of 9 or 10 on a scale from 0 (lowest) to 10 (highest). 51% 56% 45% 41%

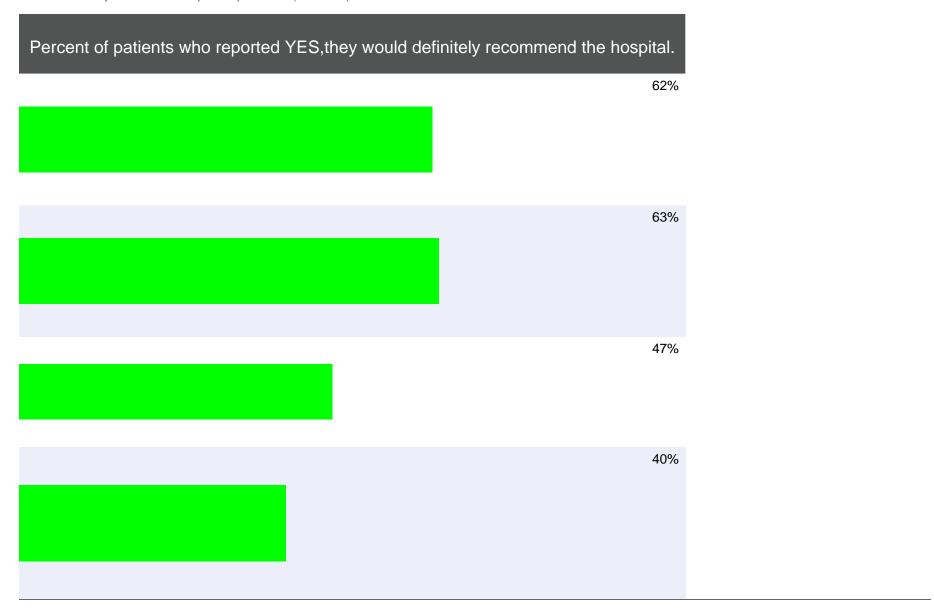
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Percent of patients who reported YES, they would probably recommend the hospital.
28%
28%
38%
38%

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Number of Completed Surveys

300 or more

300 or more

300 or more

300 or more

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Survey Response Rate Percent	Hospital Footnote
16	6%
24	4%
14	4%
17	7%

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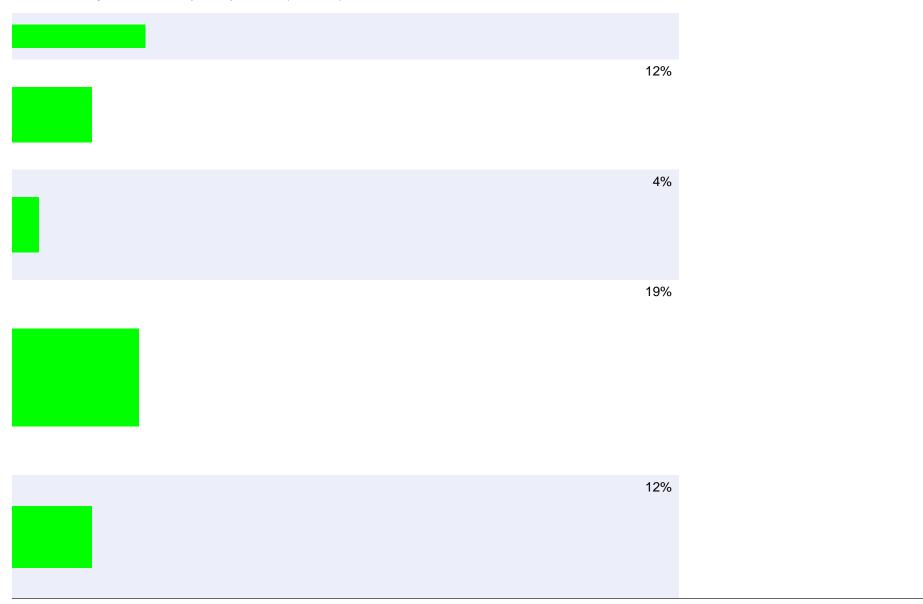
			KDALE PLAZA
BROOKLYN HOSPITAL CENTER AT DOWNTOWN CAMPUS	330056	BROOKLYN	121 DEKAL B AVEN UE
HOSPITAL FOR SPECIAL SURGERY	330270	NEW YORK	535 EAST 70TH STRE ET
JAMAICA HOSPITAL MEDICAL CENTER	330014	JAMAICA	89TH AVEN UE AND VAN WYCK EXPR ESSW AY
KINGSBROOK JEWISH MEDICAL CENTER	330201	BROOKLYN	585 SCHE NECT ADY AVEN

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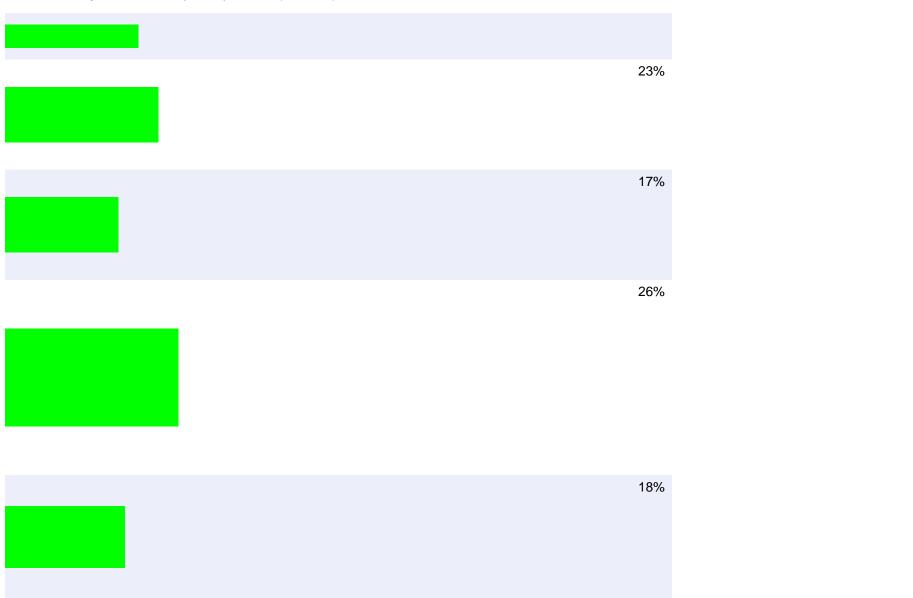
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NY	10021	NEW YORK	2126061000
NY	11418	QUEENS	7182626000

NY	11203	KINGS	7186045789

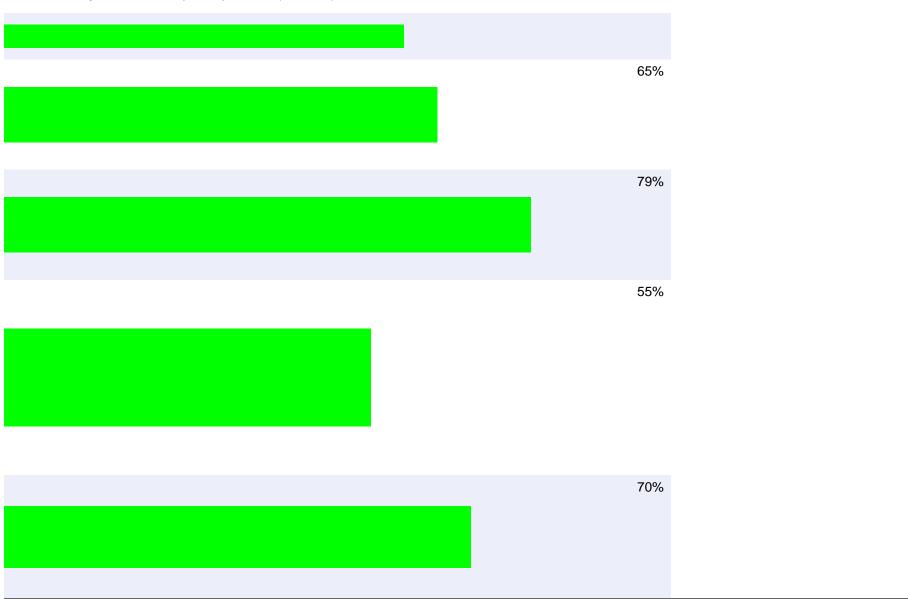
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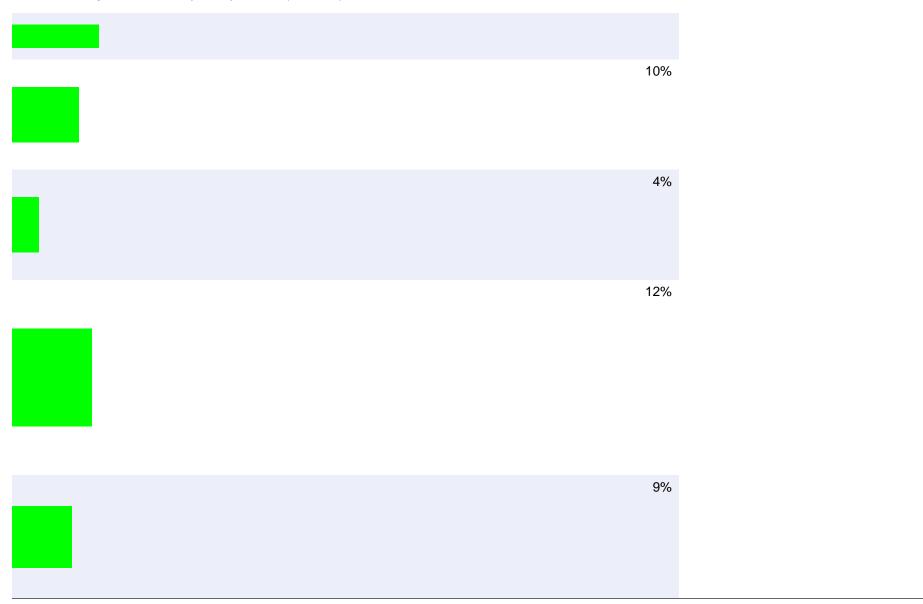
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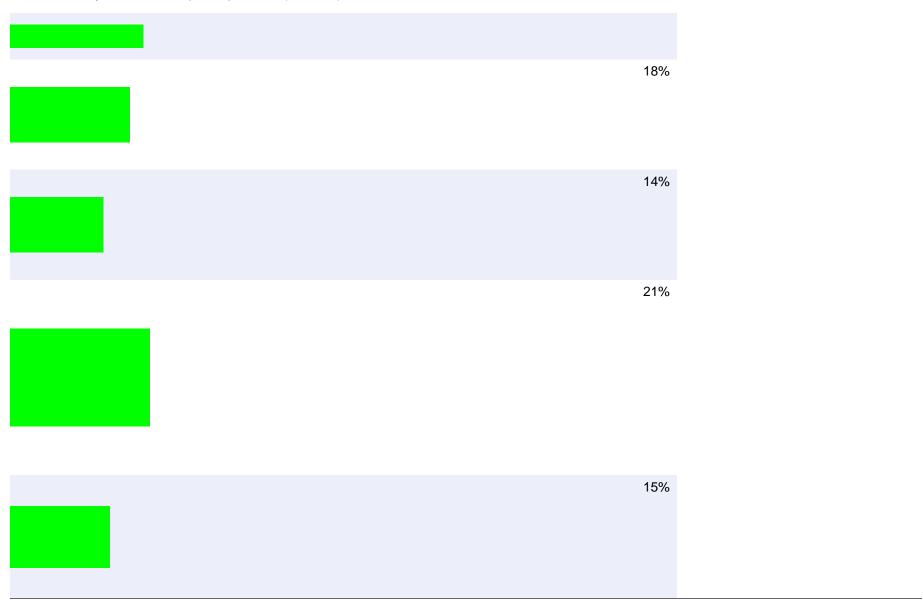
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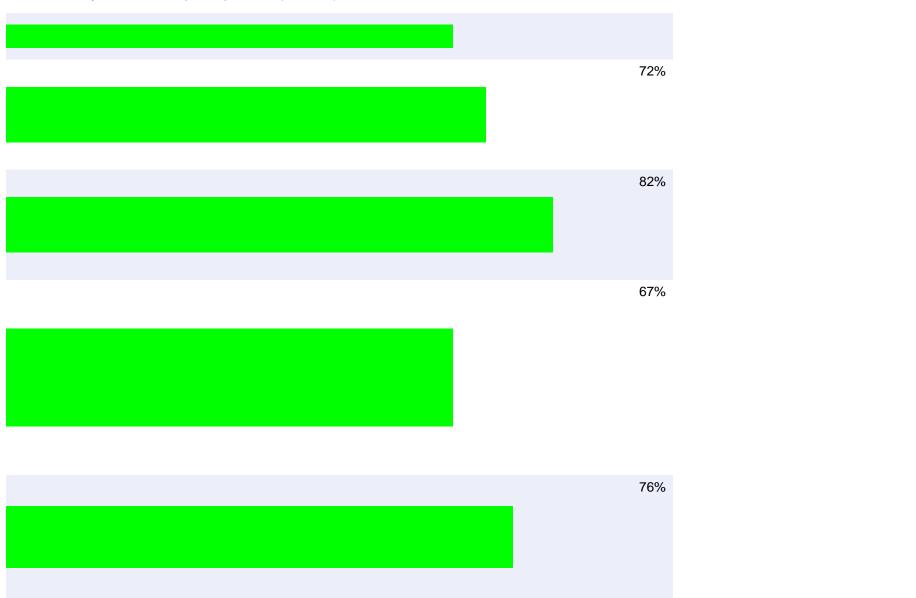
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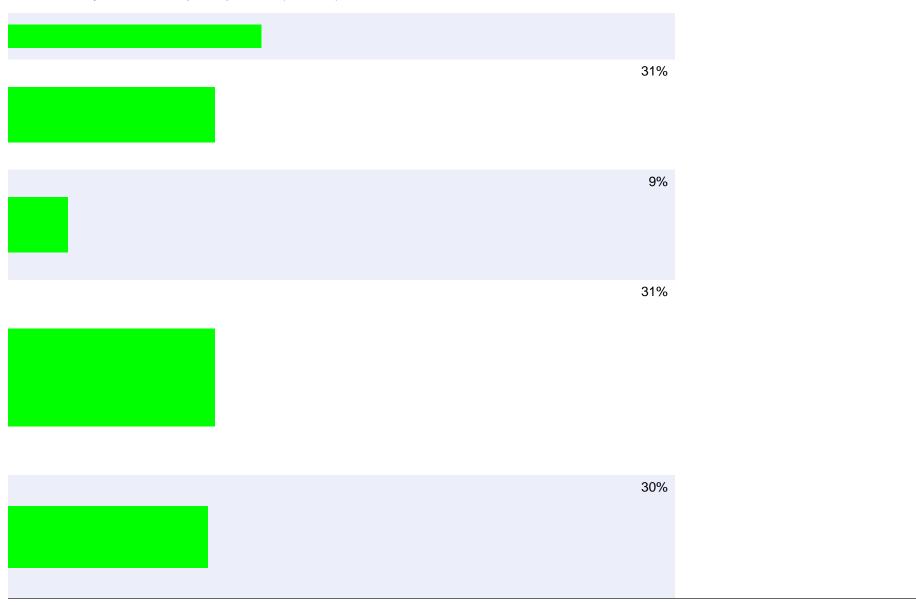
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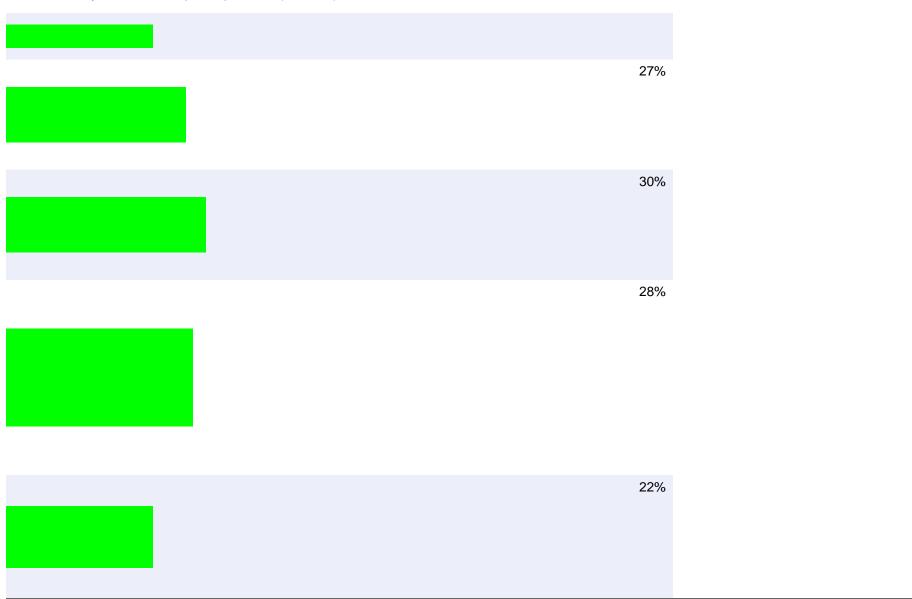
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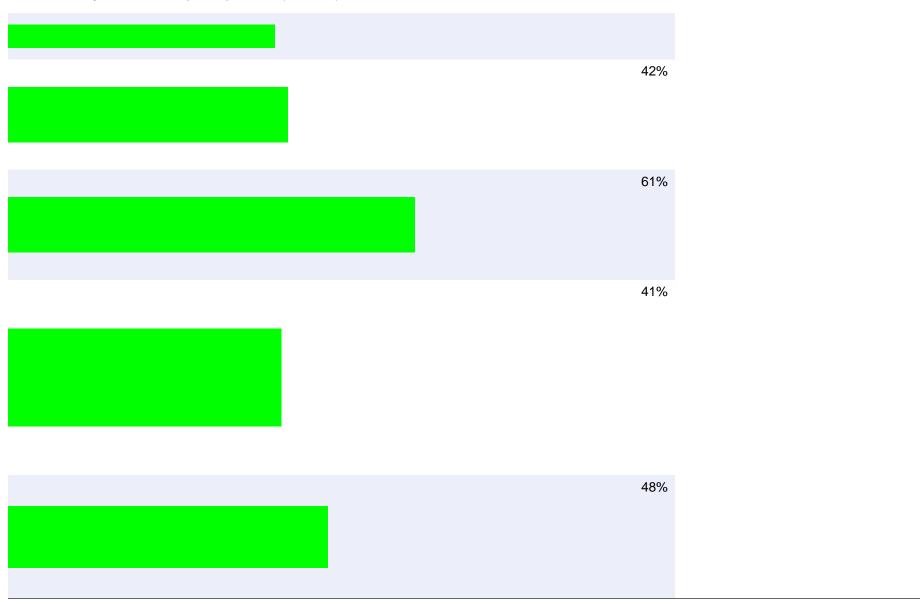
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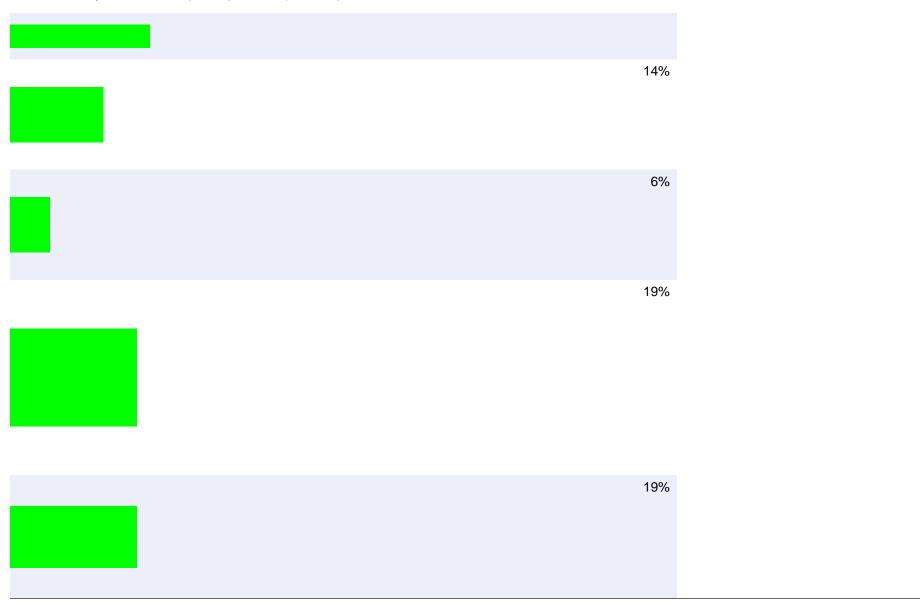
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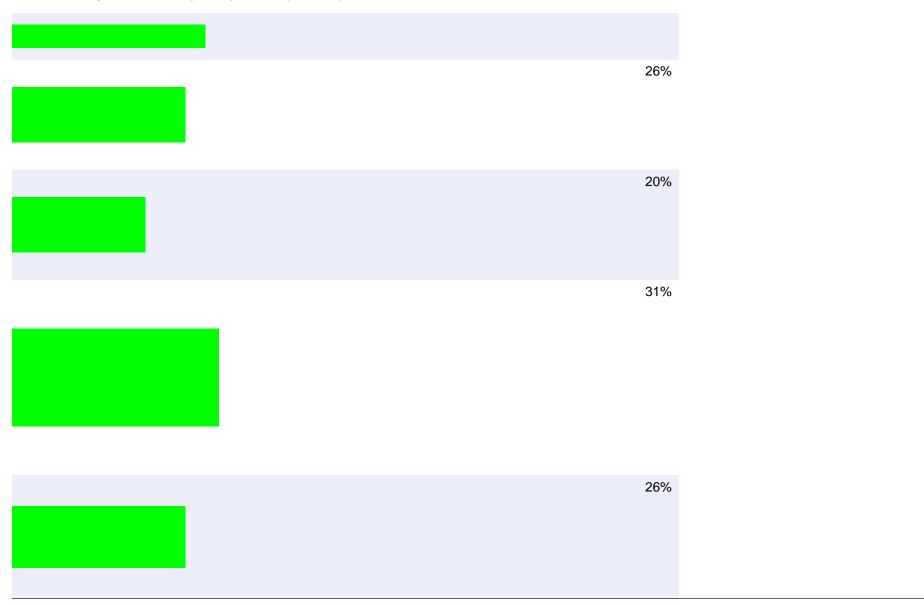
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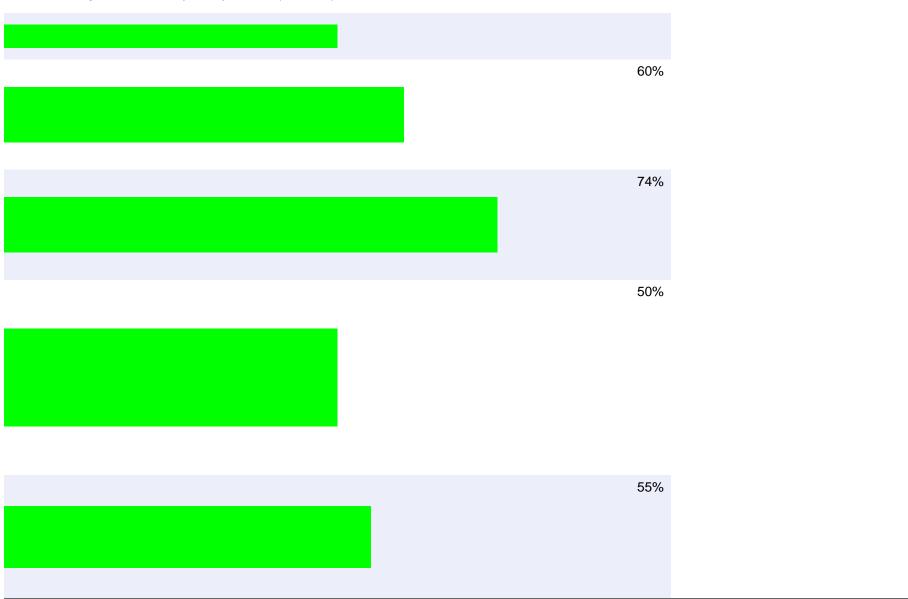
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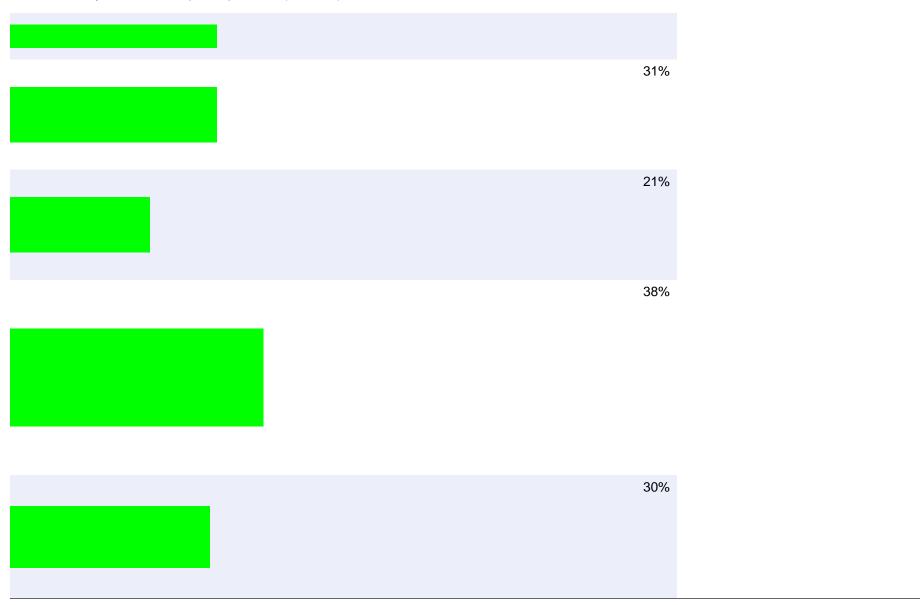
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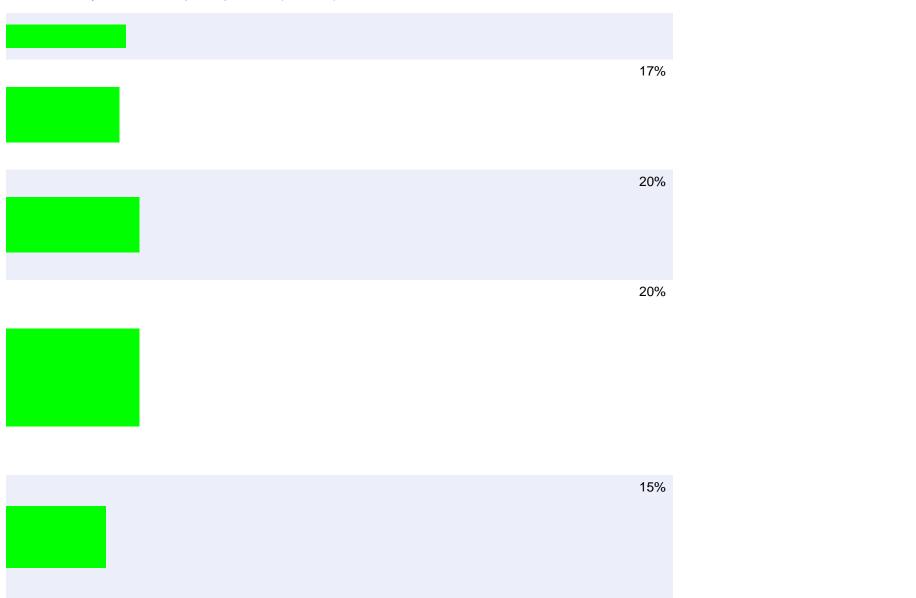
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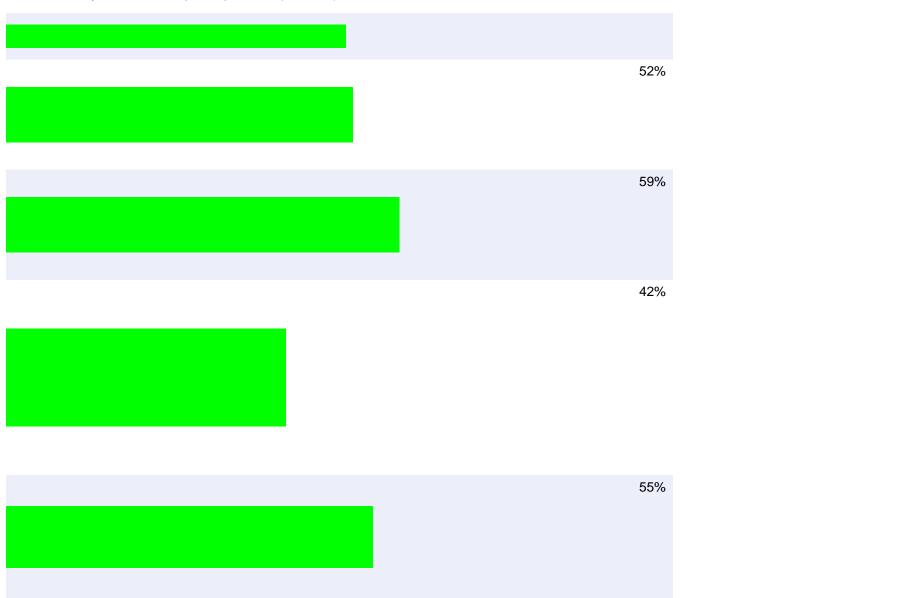
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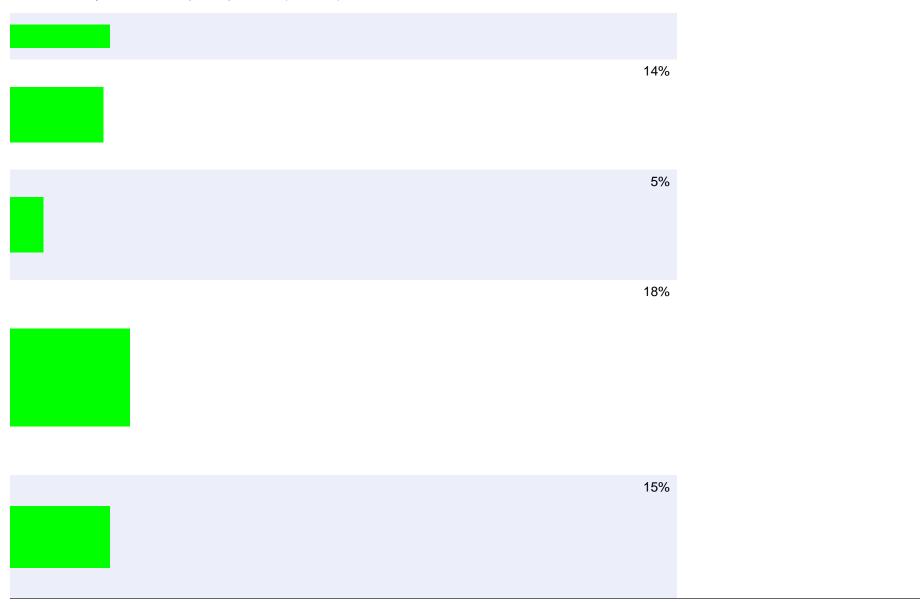
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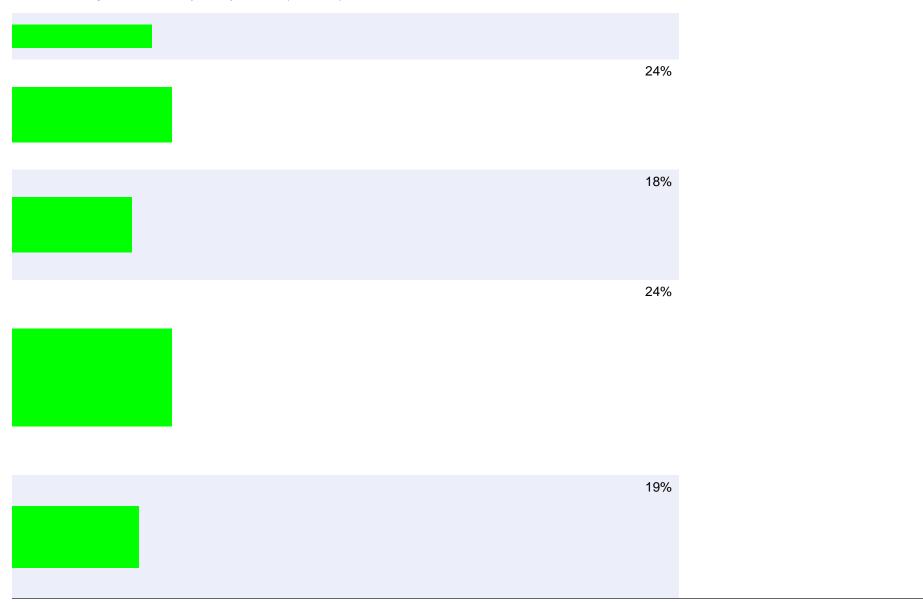
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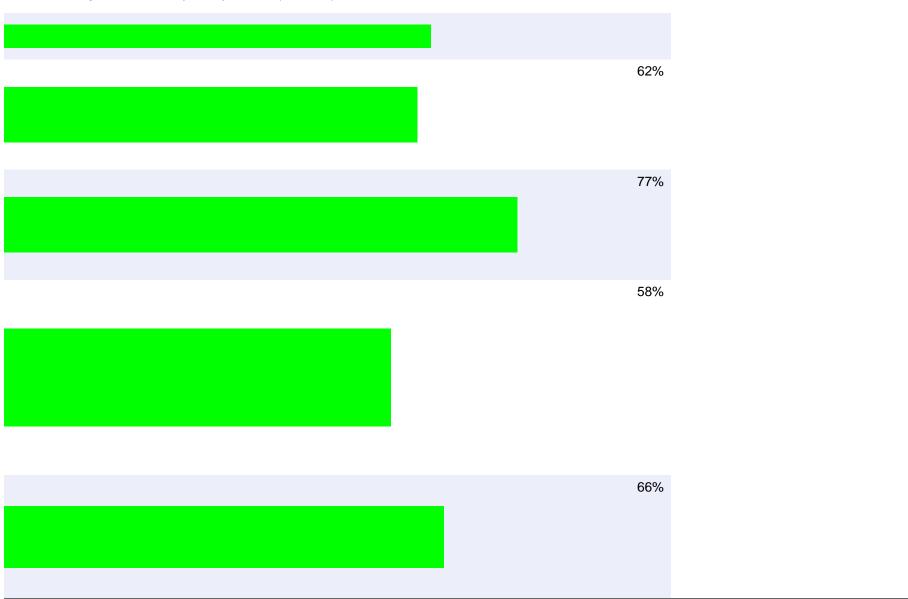
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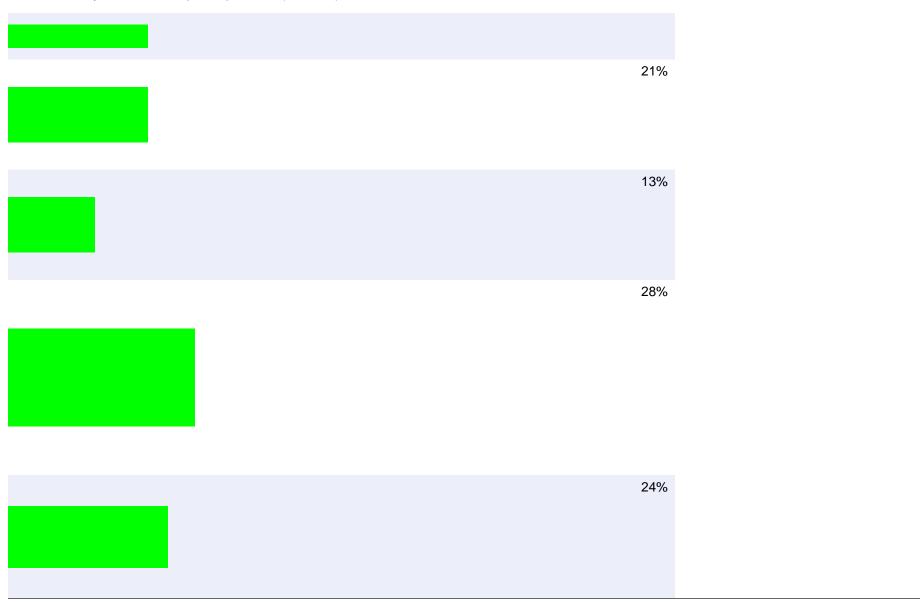
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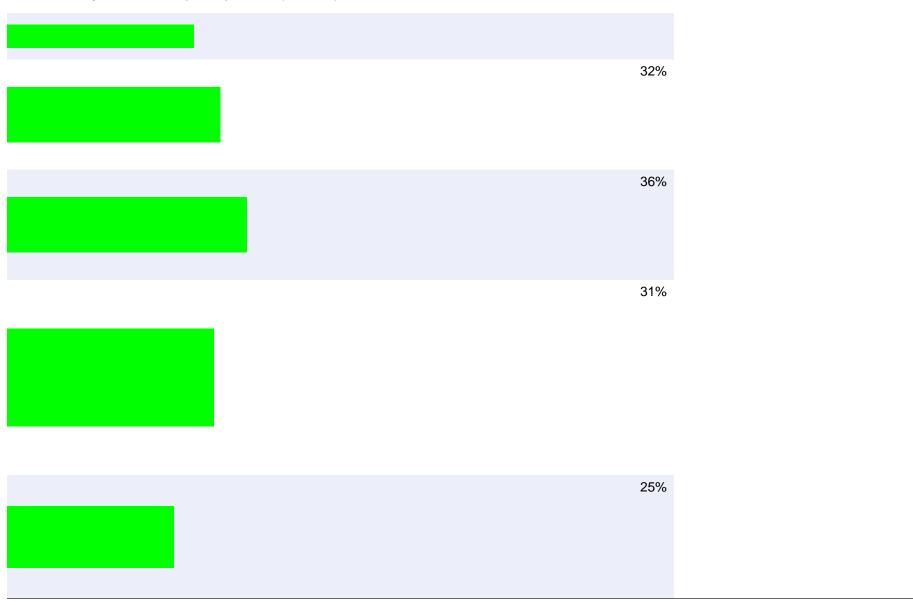
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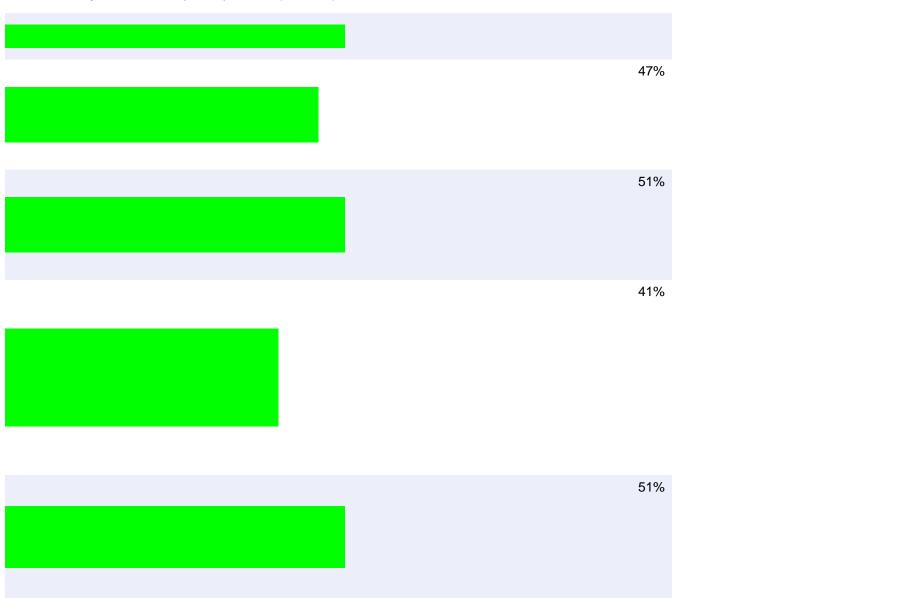
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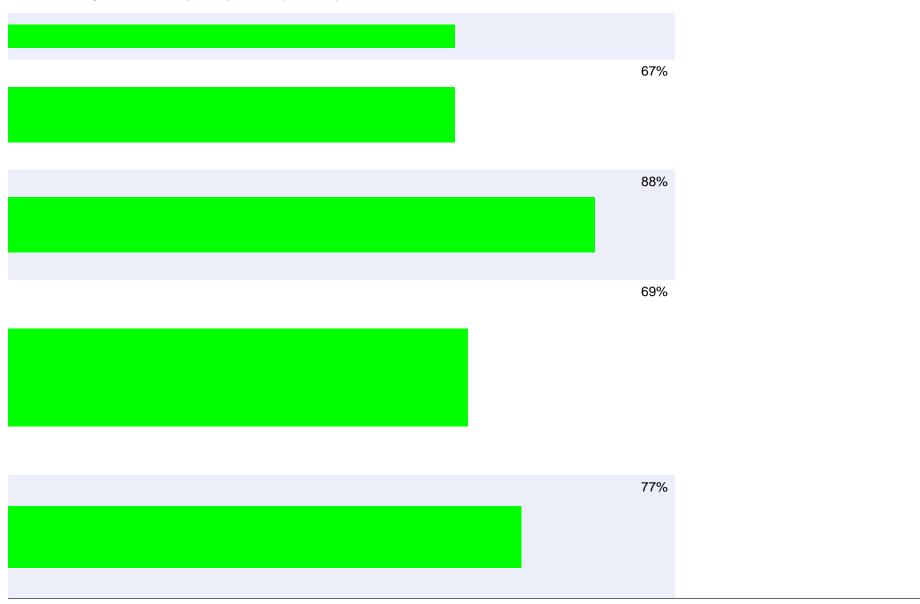
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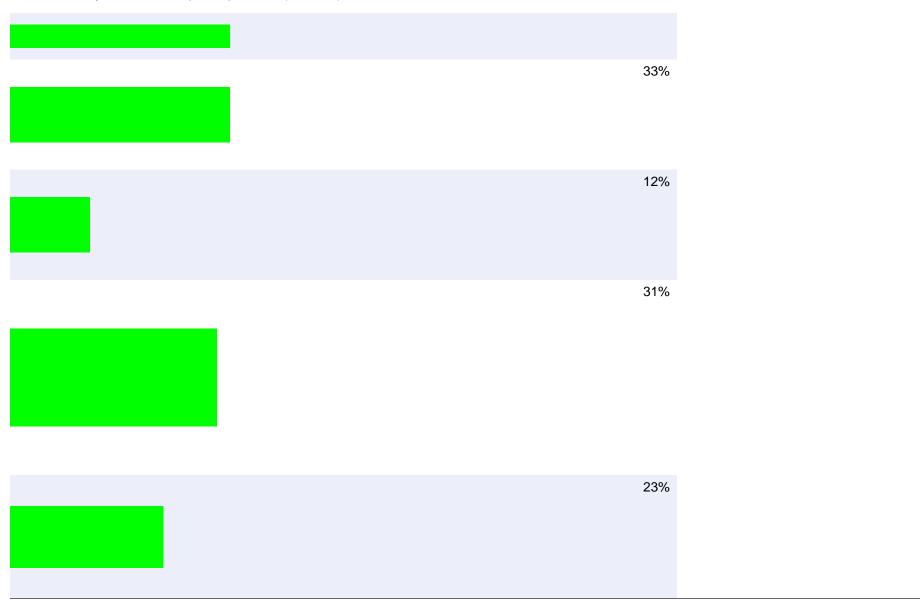
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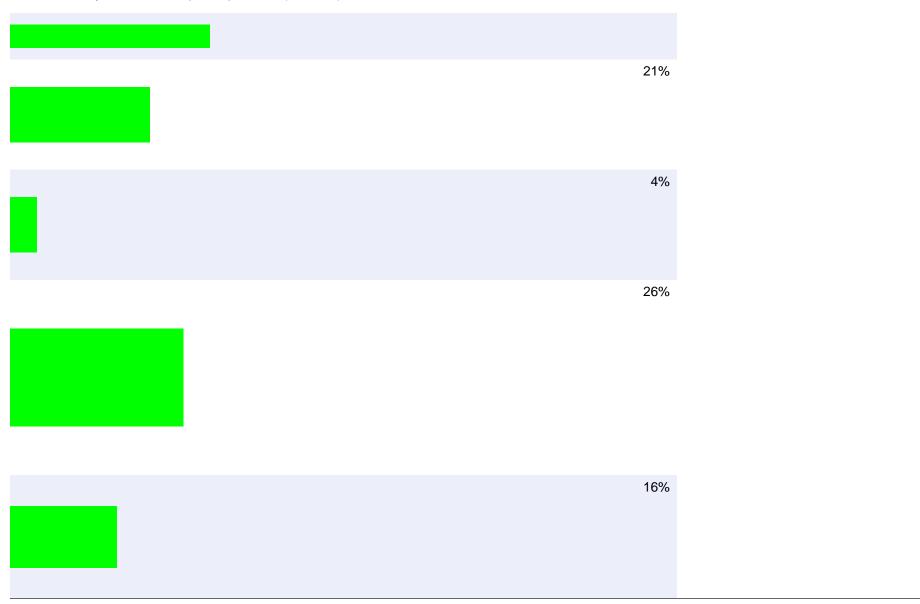
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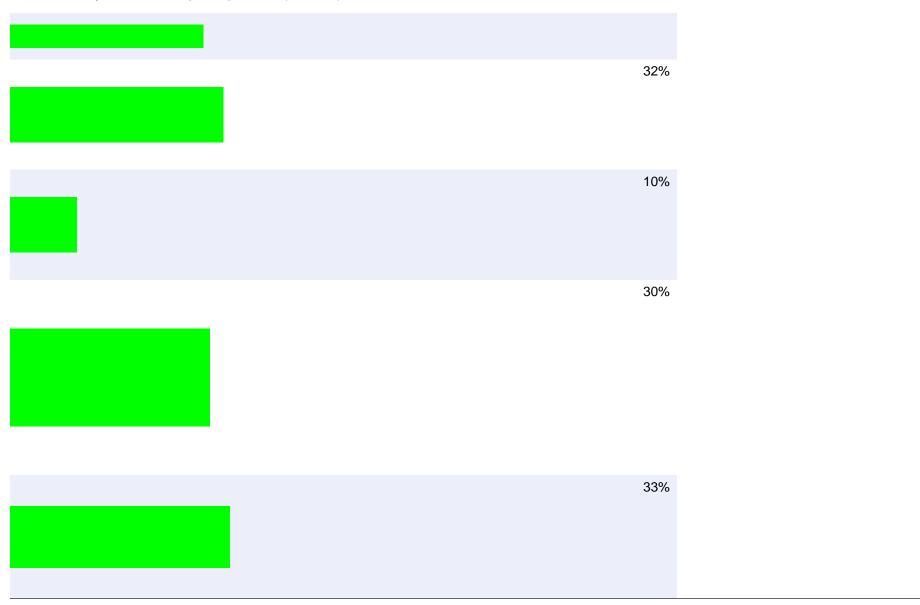
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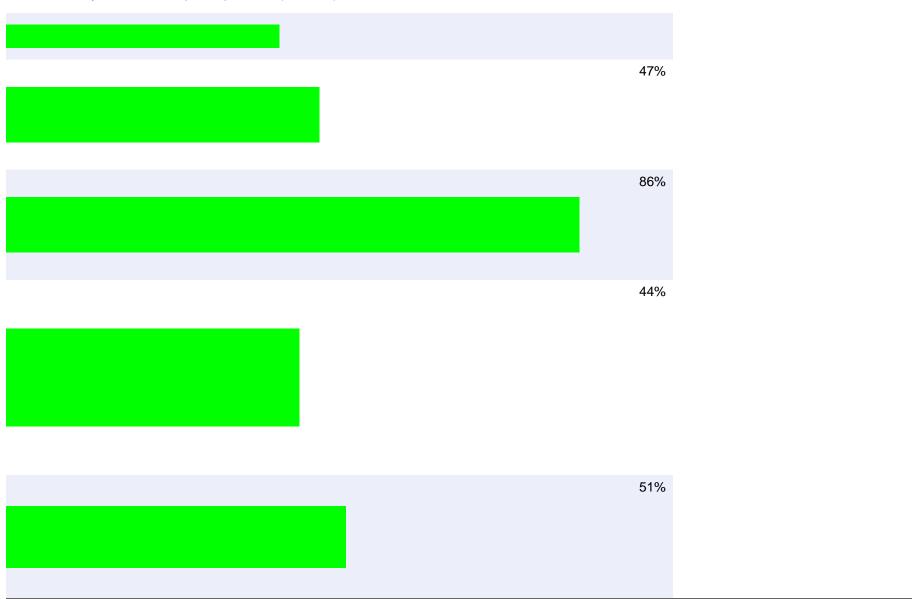
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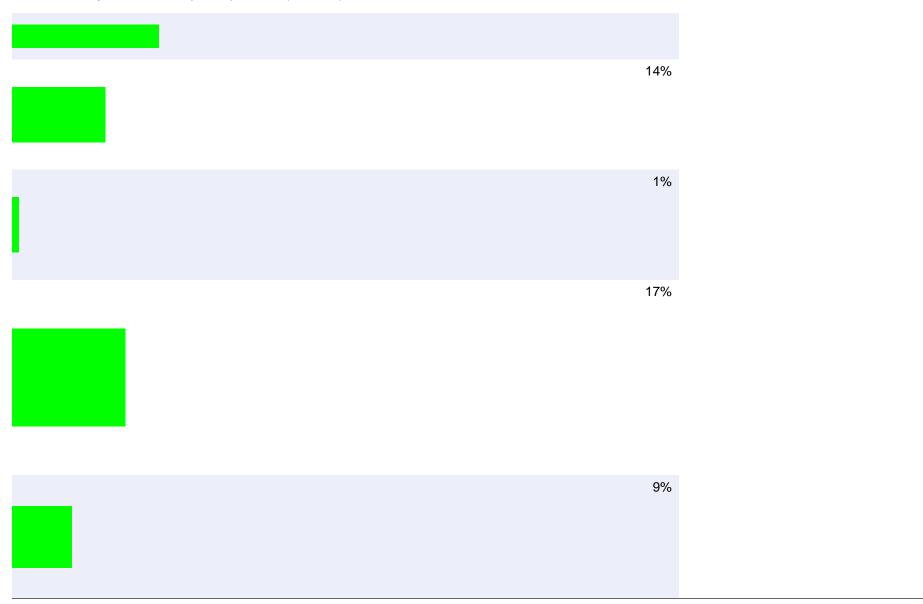
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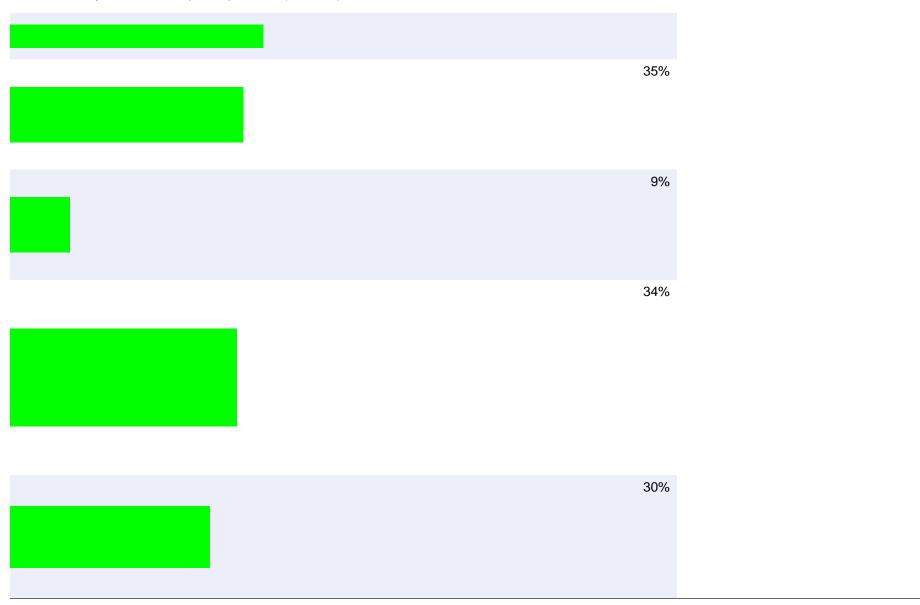
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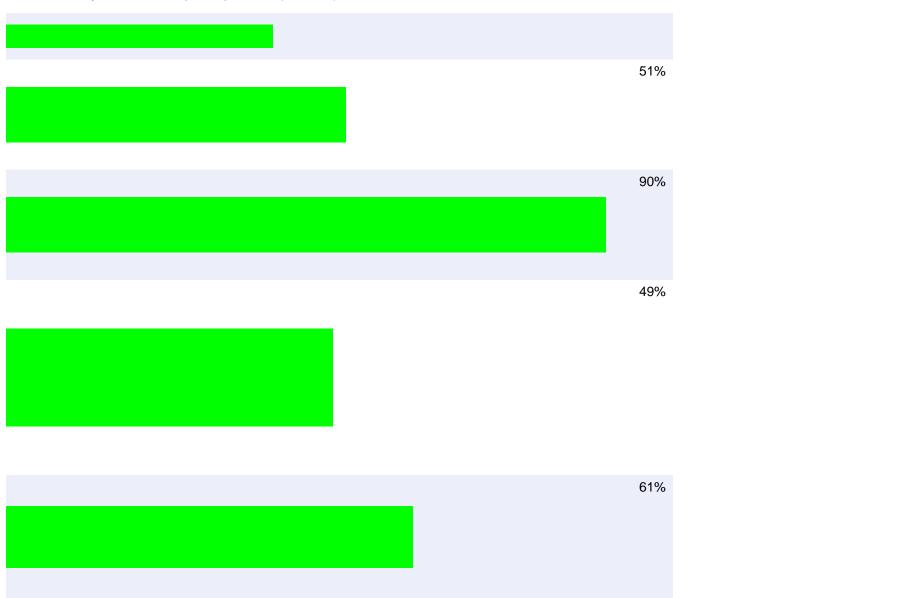
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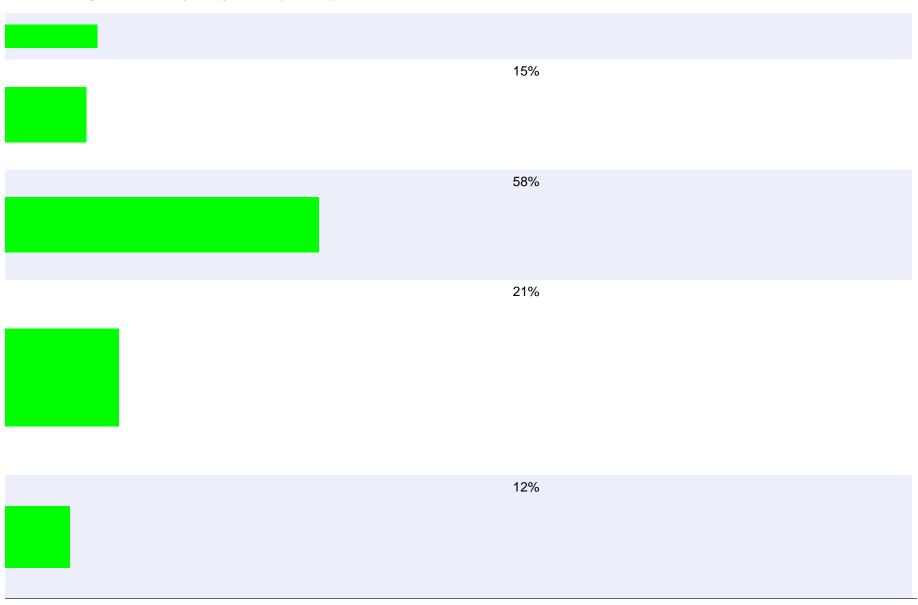
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300 or more 300 or more 300 or more

300 or more

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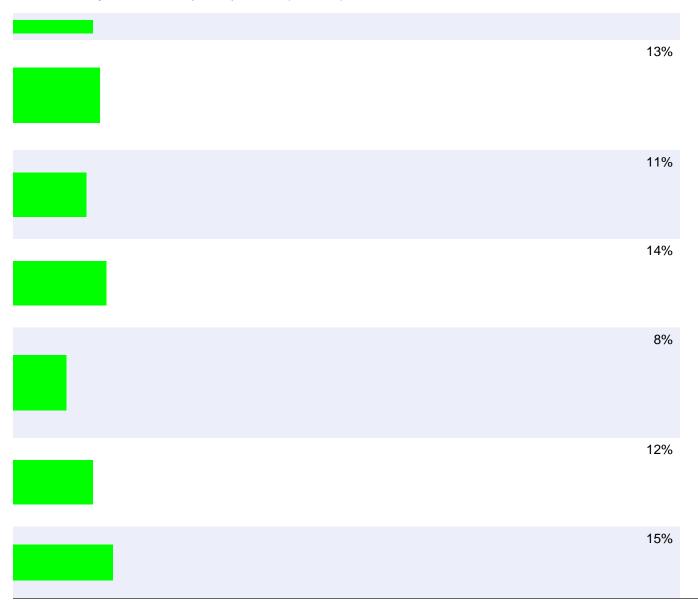
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			UE
LINCOLN MEDICAL & MENTAL HEALTH CENTER	330080	BRONX	234 EAST 149TH STRE ET
LUTHERAN MEDICAL CENTER	330306	BROOKLYN	150 55TH STRE ET
MAIMONIDES MEDICAL CENTER	330194	BROOKLYN	4802 TENTH AVEN UE
MONTEFIORE MEDICAL CENTER	330059	BRONX	111 EAST 210TH STRE ET
NEW YORK COMMUNITY HOSPITAL OF BROOKLYN, INC.	330019	BROOKLYN	2525 KINGS HIGH WAY
NEW YORK DOWNTOWN HOSPITAL	330064	NEW YORK	170 WILLIA M

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NY	10451	BRONX	7185795000
NY	11220	KINGS	7186308000
NY	11219	KINGS	7182836000
NY	10467	BRONX	7189204321
NY	11229	KINGS	7186925302
NY	10038	NEW YORK	2123125000

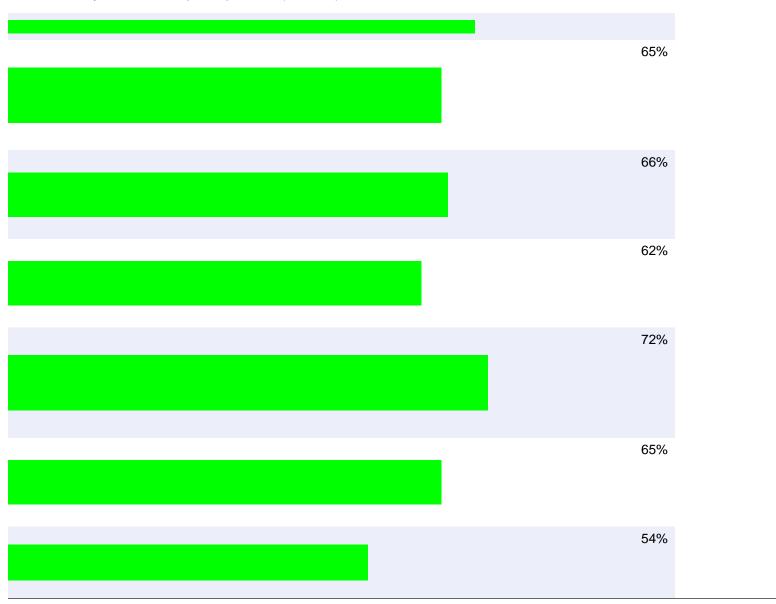
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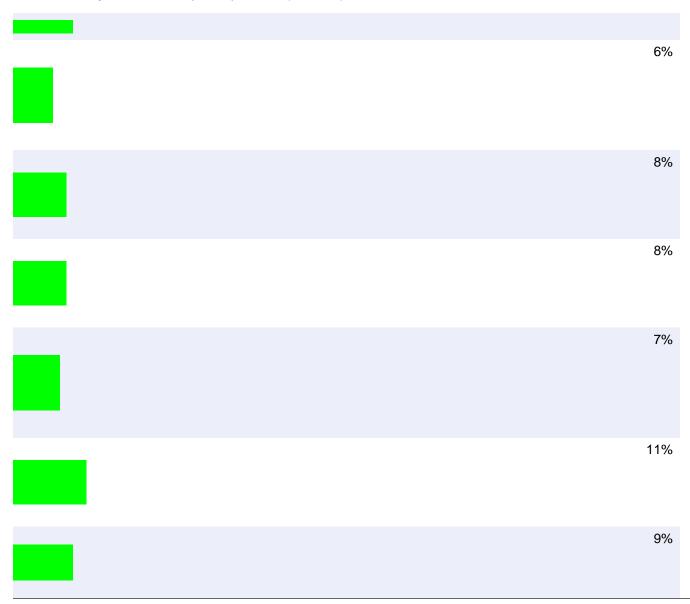
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22%
23%
24%
20%
23%
31%

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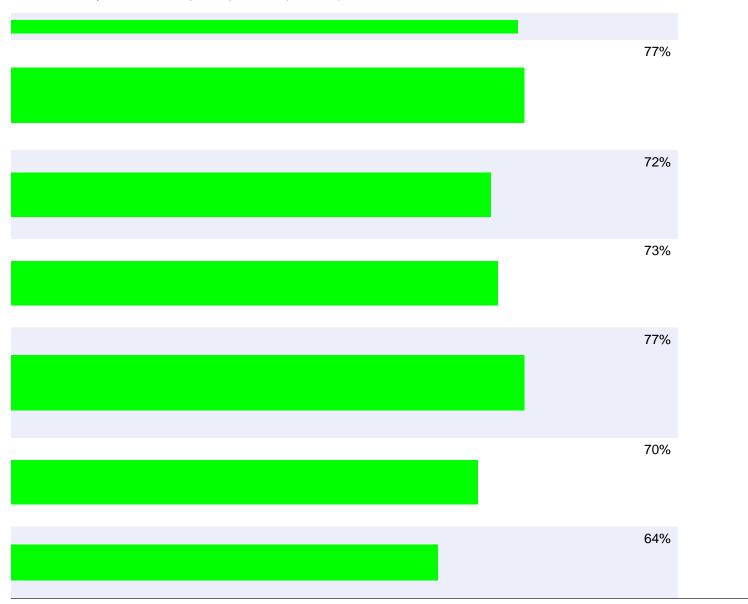
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26%
33%

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Page 77 of 165 10/04/2011

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Page 78 of 165 10/04/2011

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Page 79 of 165 10/04/2011



Page 80 of 165 10/04/2011

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53%
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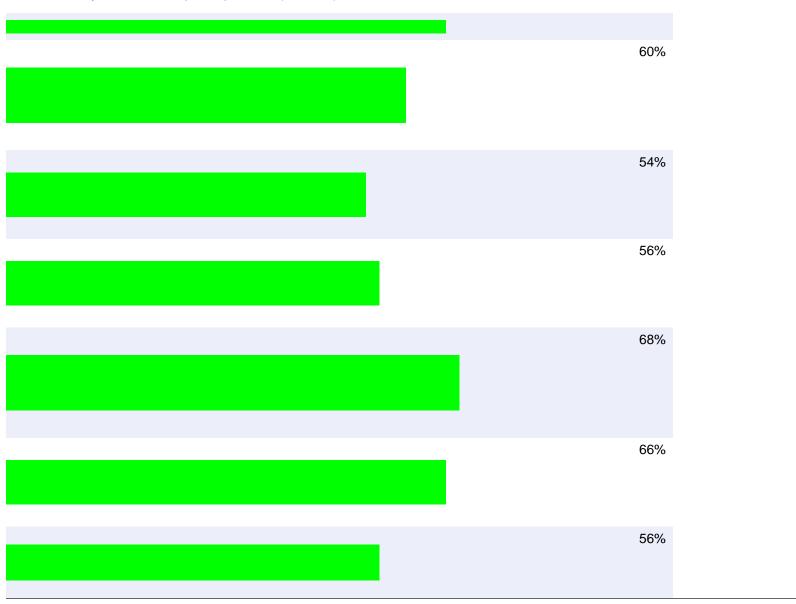
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Page 84 of 165 10/04/2011

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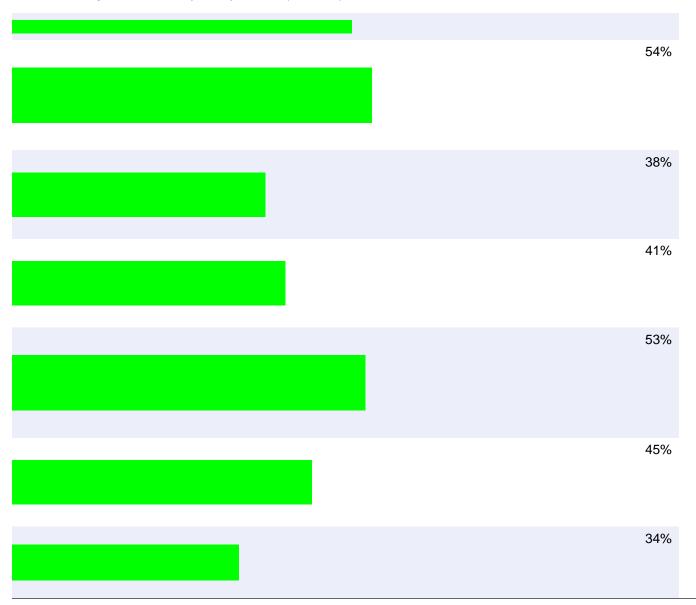
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20%
27%
24%
16%
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28%

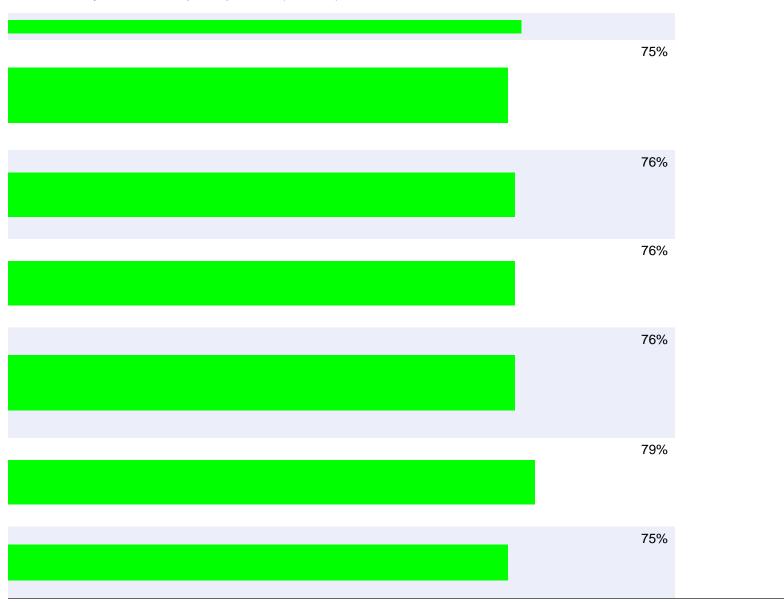
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I		
		26%
		35%
		35%
		31%
		32%
		38%

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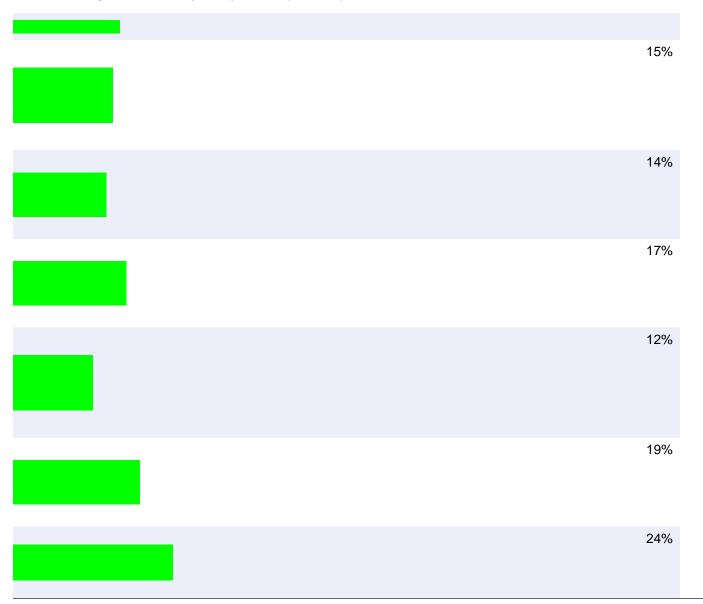
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25%
24%
24%
24%
21%
25%

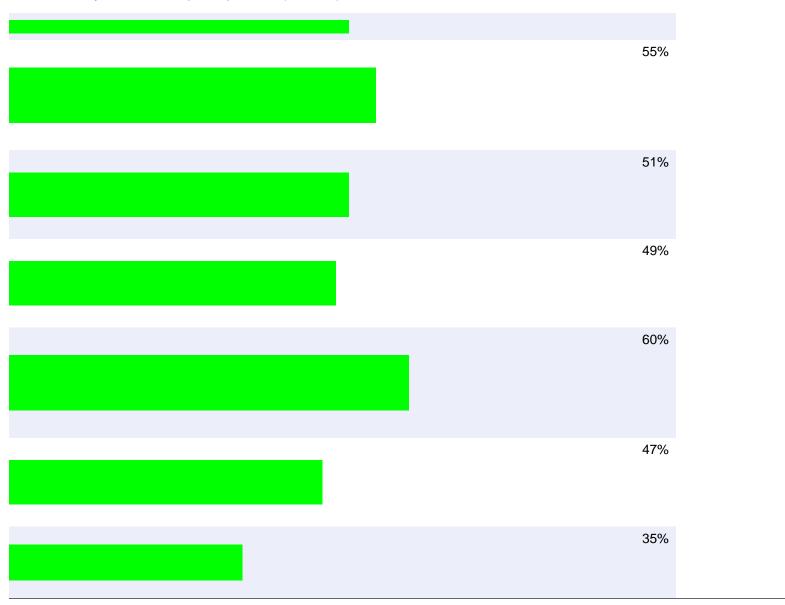
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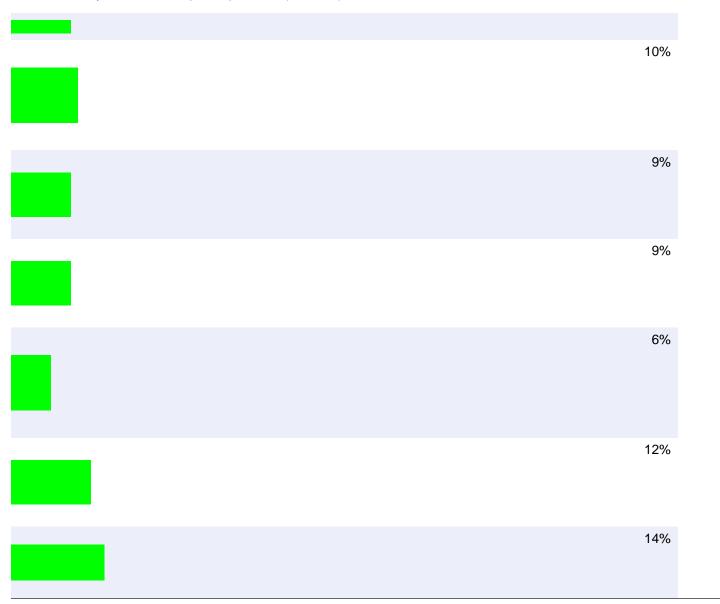
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		30%
		250/
		35%
l		34%
		28%
		34%
		41%

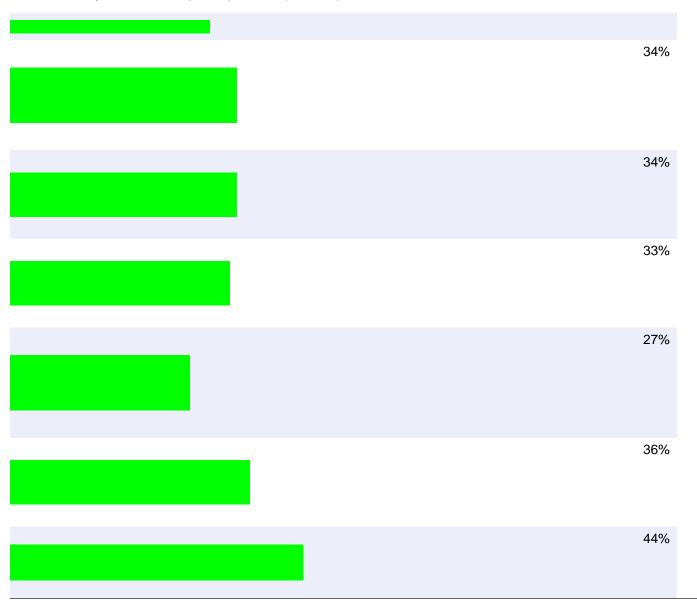
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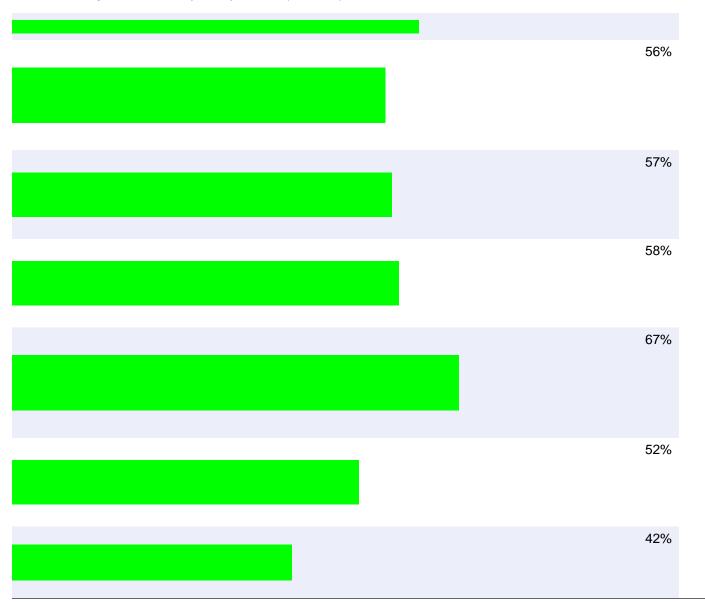
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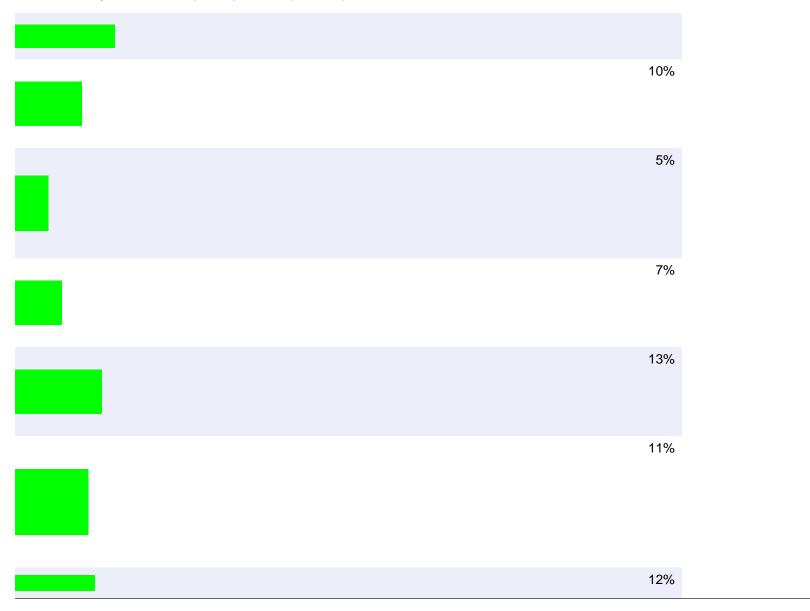
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			STRE ET
NEW YORK HOSPITAL MEDICAL CENTER OF QUEENS	330055	FLUSHING	56-45 MAIN STRE ET
NEW YORK-PRESBYTERIAN HOSPITAL	330101	NEW YORK	525 EAST 68TH STRE ET
NYU HOSPITALS CENTER	330214	NEW YORK	550 FIRST AVEN UE
QUEENS HOSPITAL CENTER	330231	JAMAICA	82-68 164TH STRE ET
ST LUKE'S ROOSEVELT HOSPITAL	330046	NEW YORK	1111 AMST ERDA M AVEN UE
UNIVERSITY HOSPITAL OF BROOKLYN (330350	BROOKLYN	445

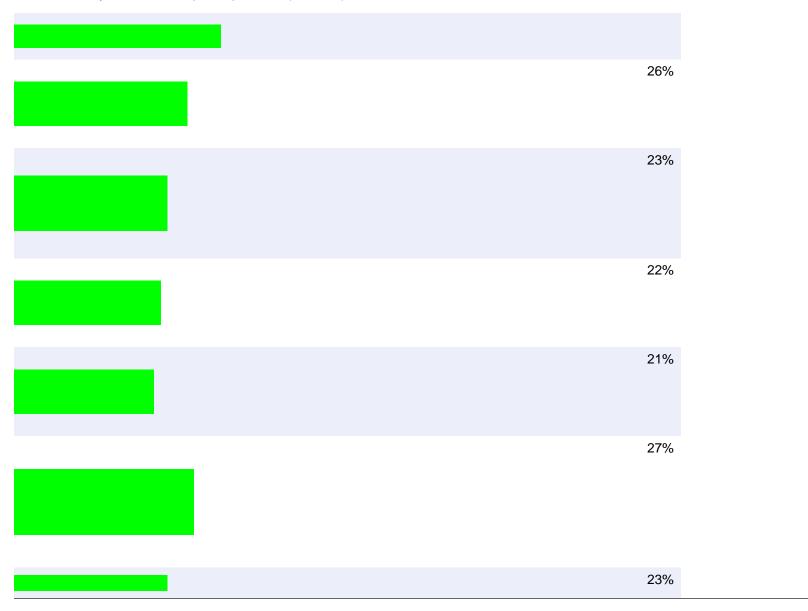
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NY	10021	NEW YORK	2127464189
NY	10016	NEW YORK	2122637300
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NY	10025	NEW YORK	2125234000
NY	11203	KINGS	7182701000

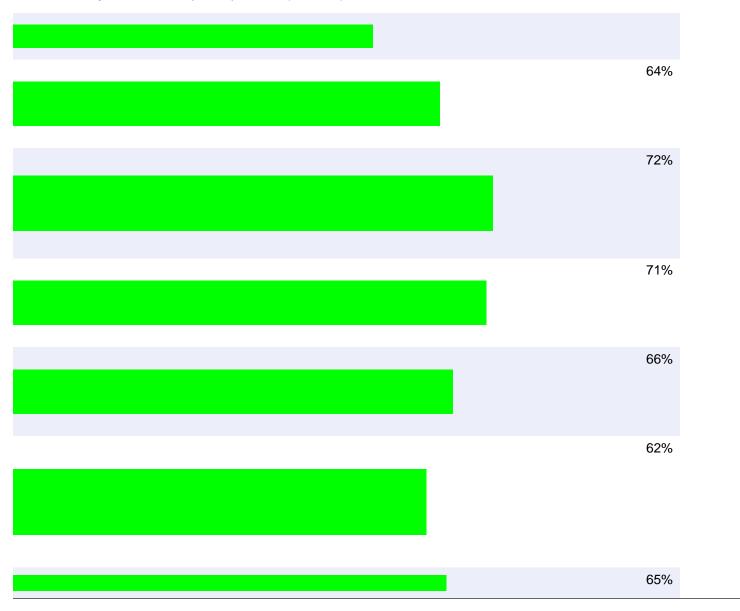
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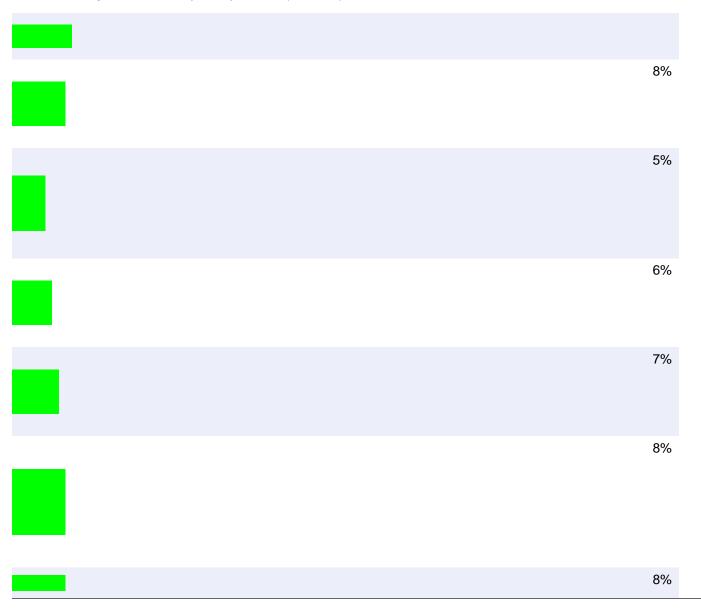
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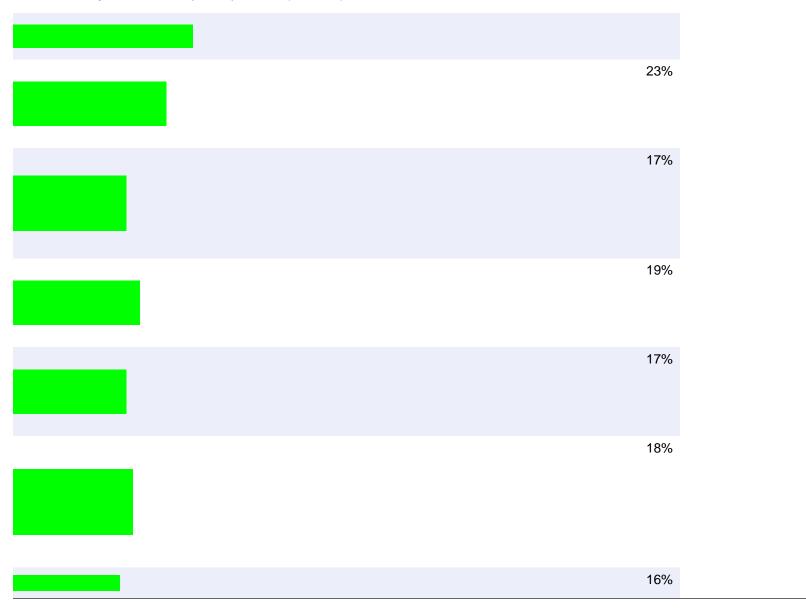
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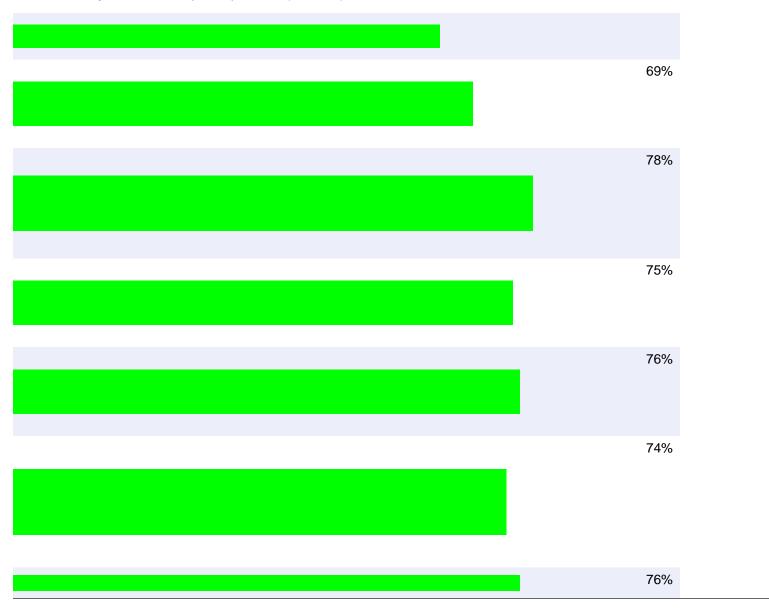
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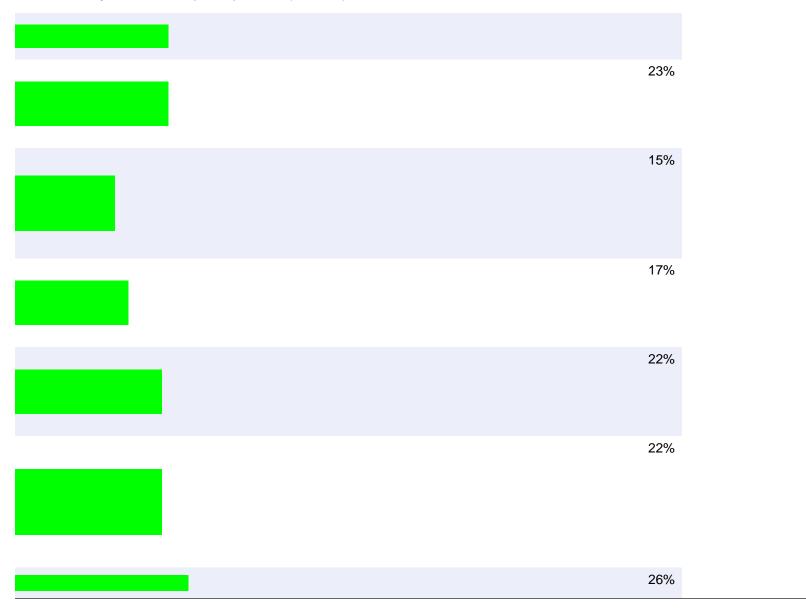
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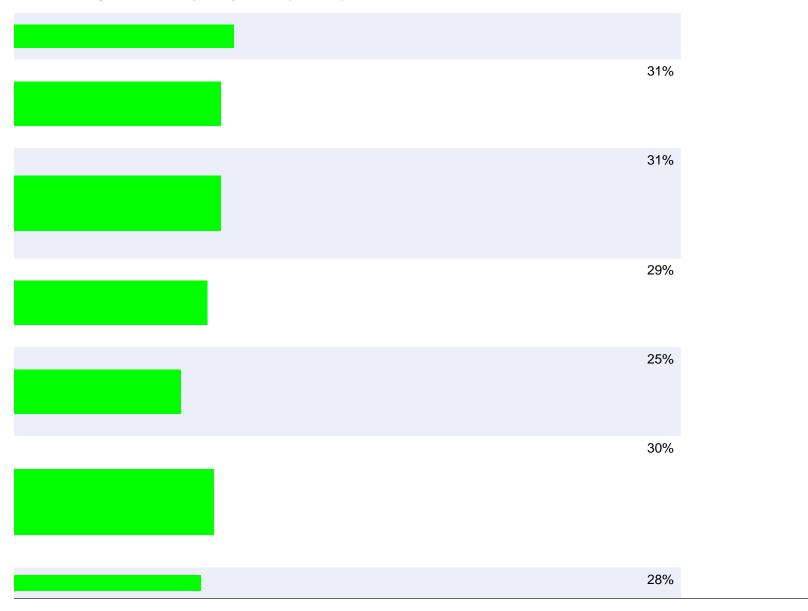
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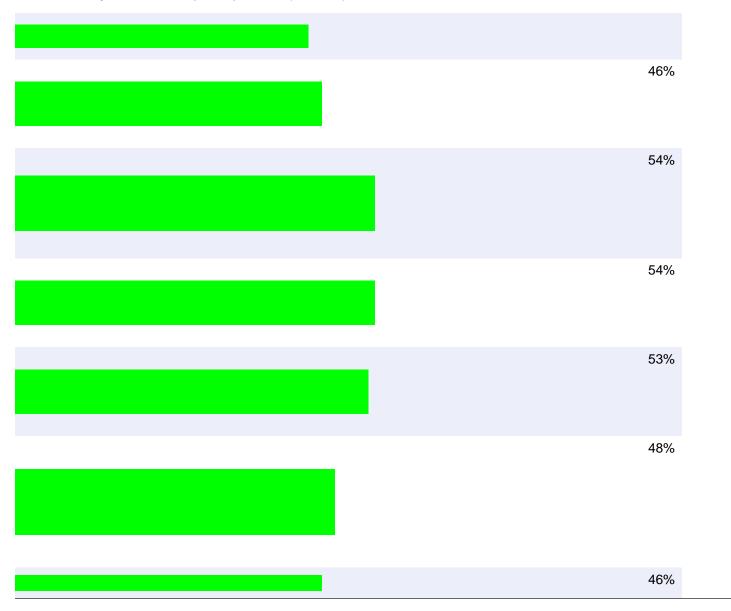
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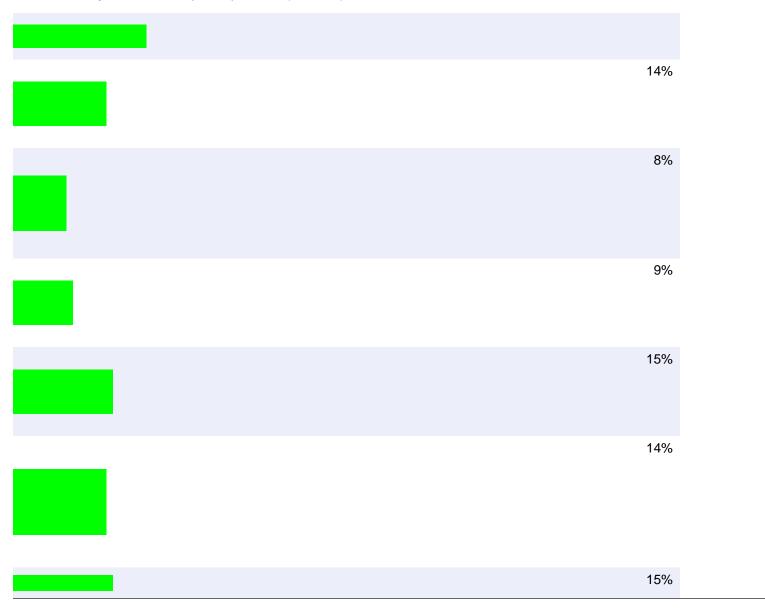
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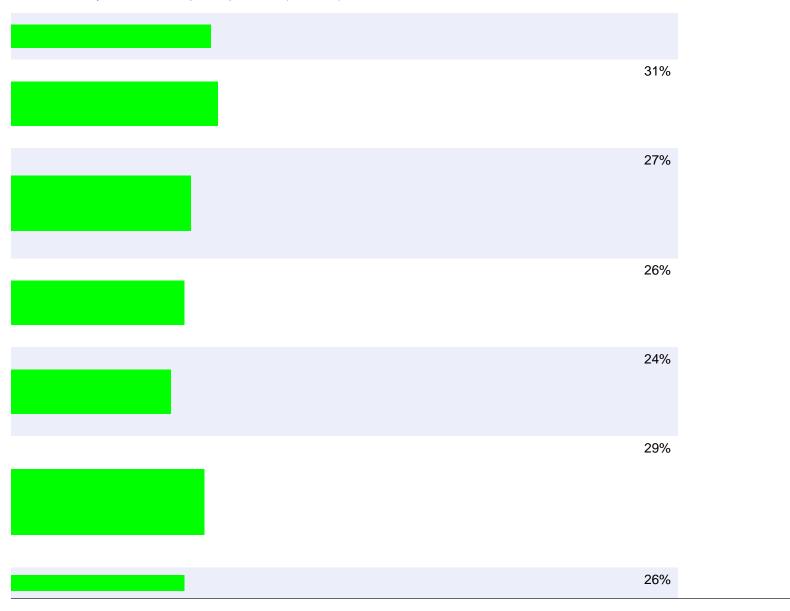
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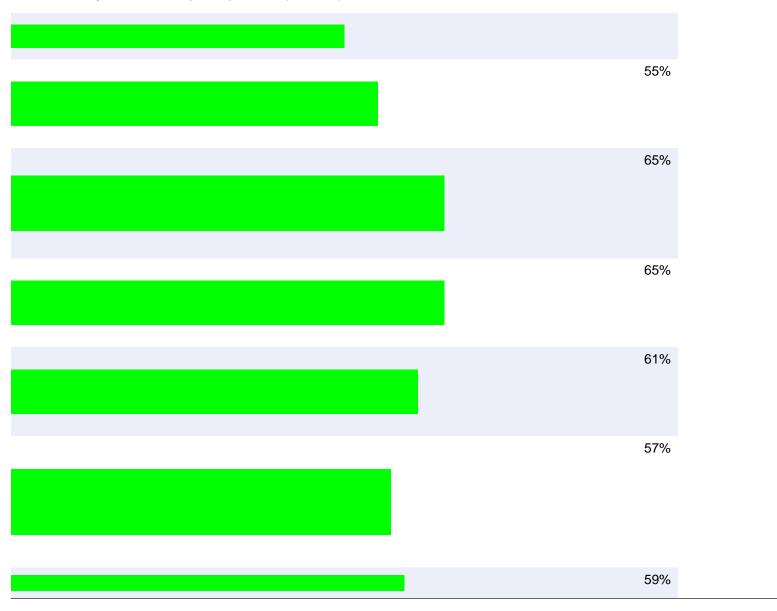
Page 110 of 165 10/04/2011



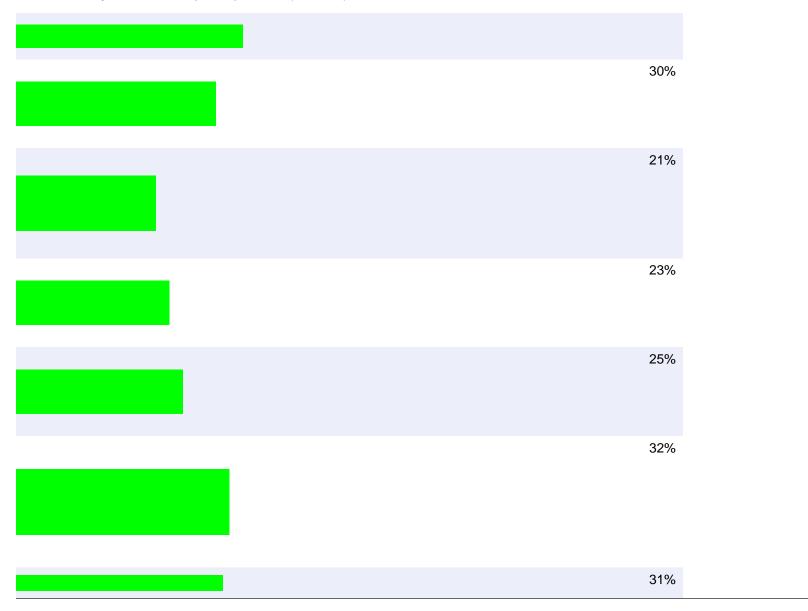
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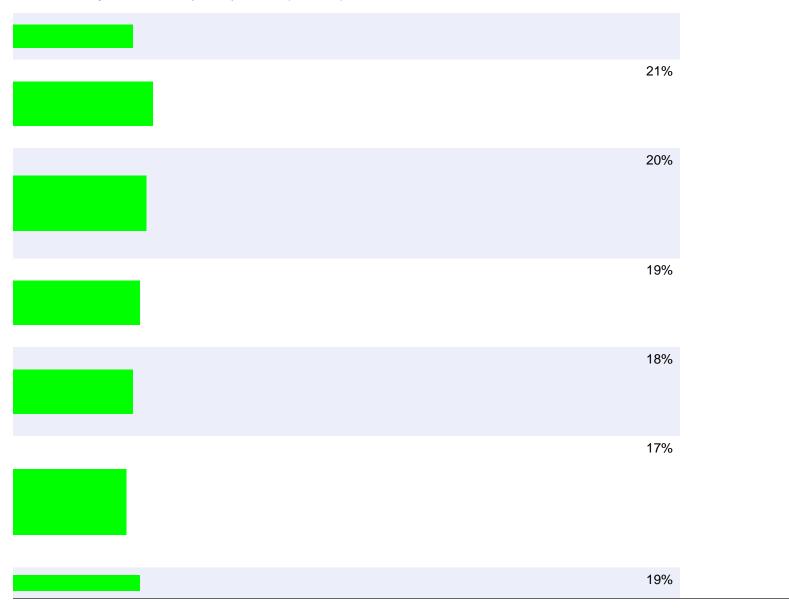
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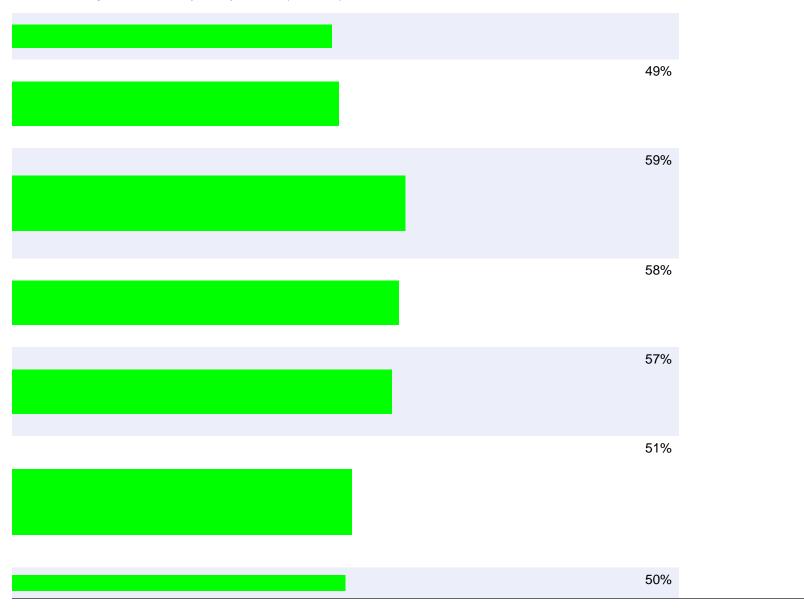
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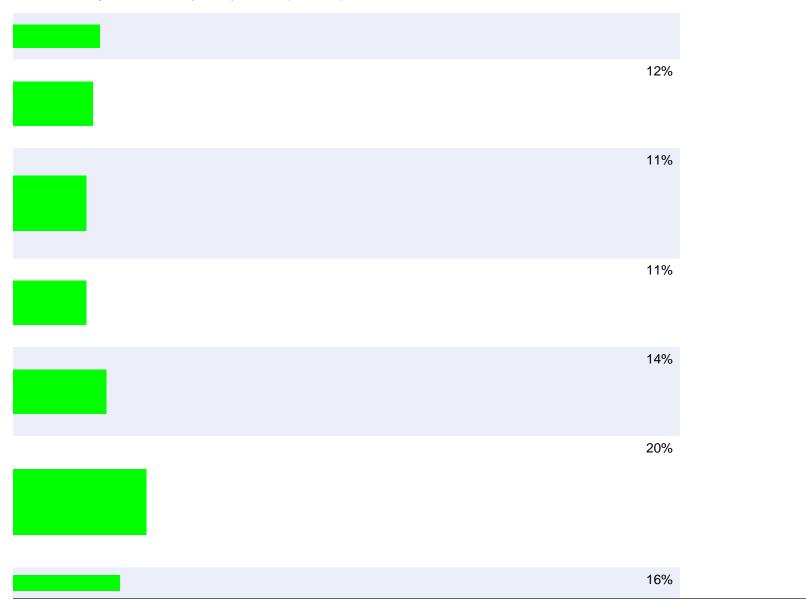
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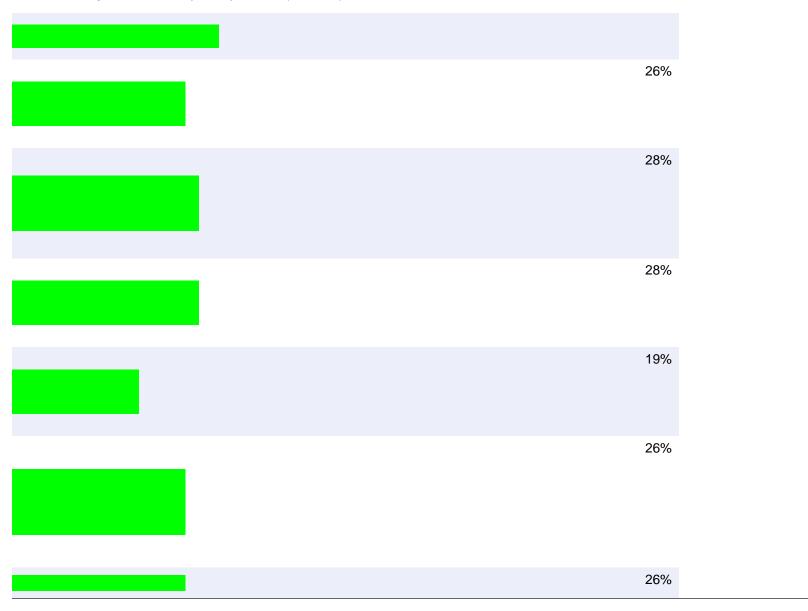
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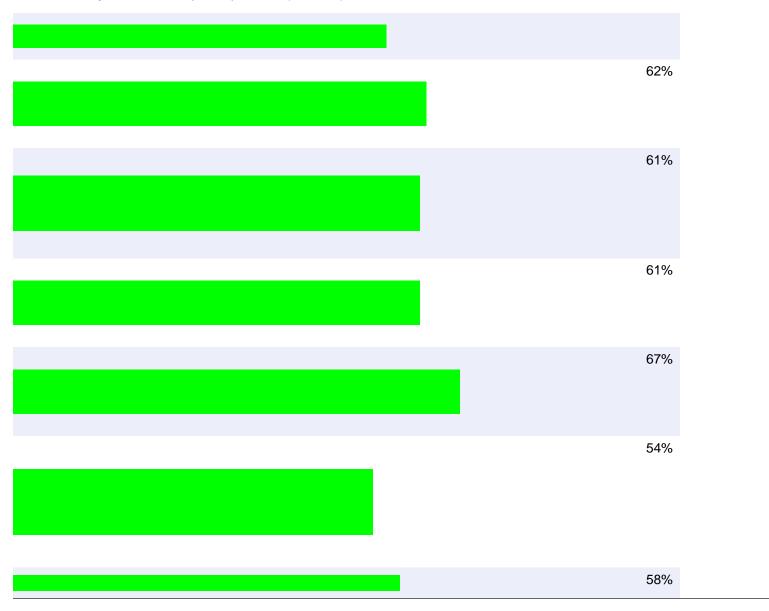
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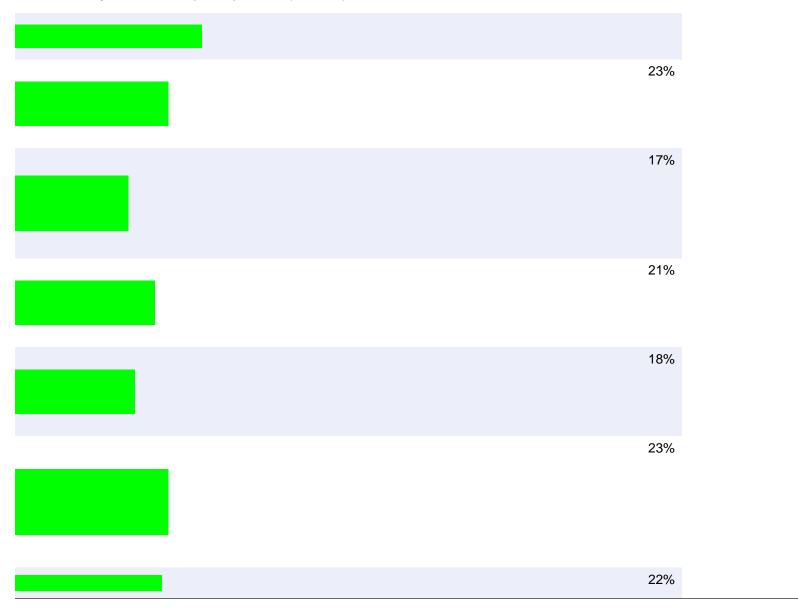
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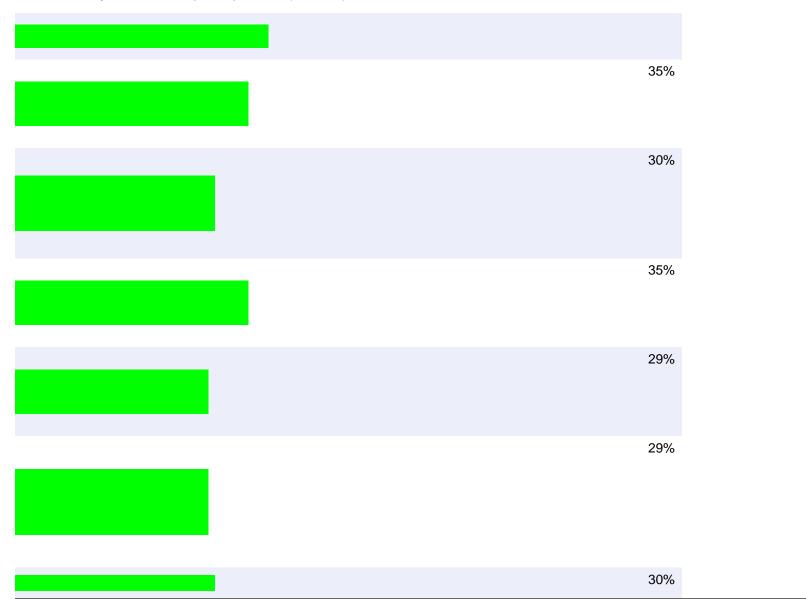
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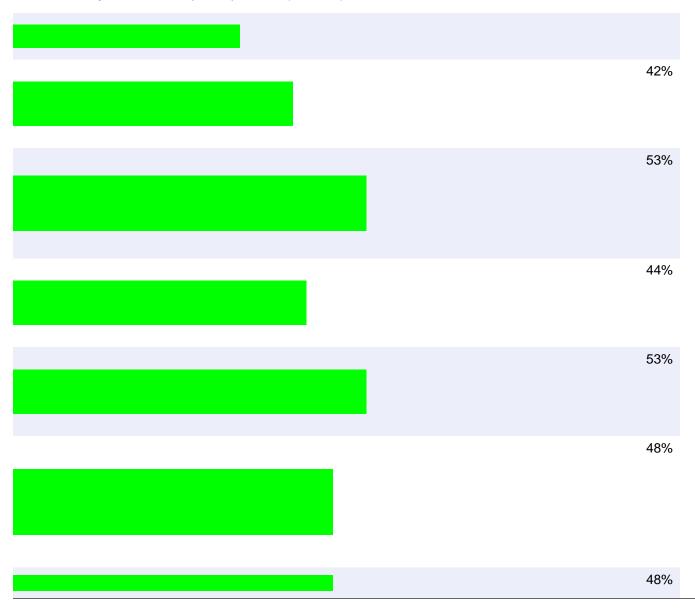
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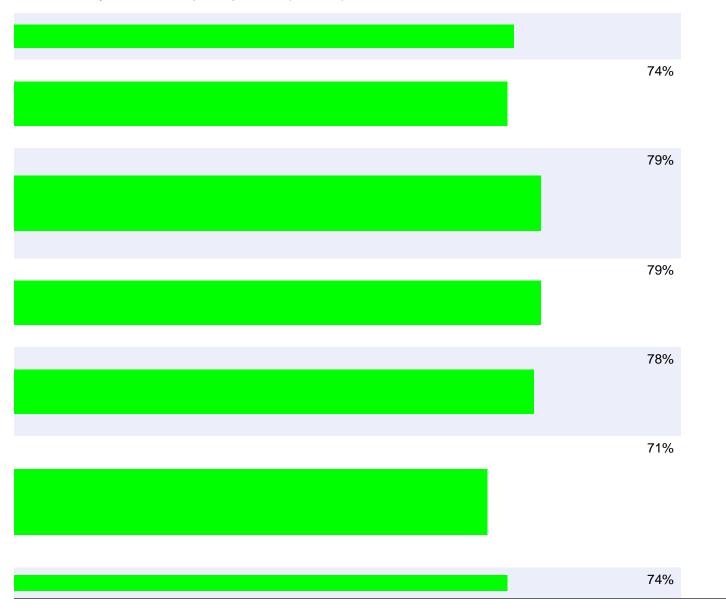
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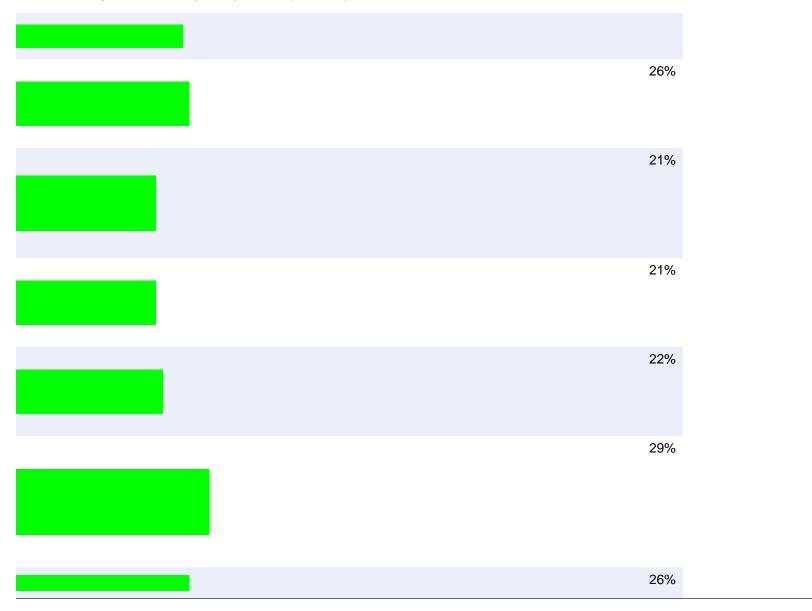
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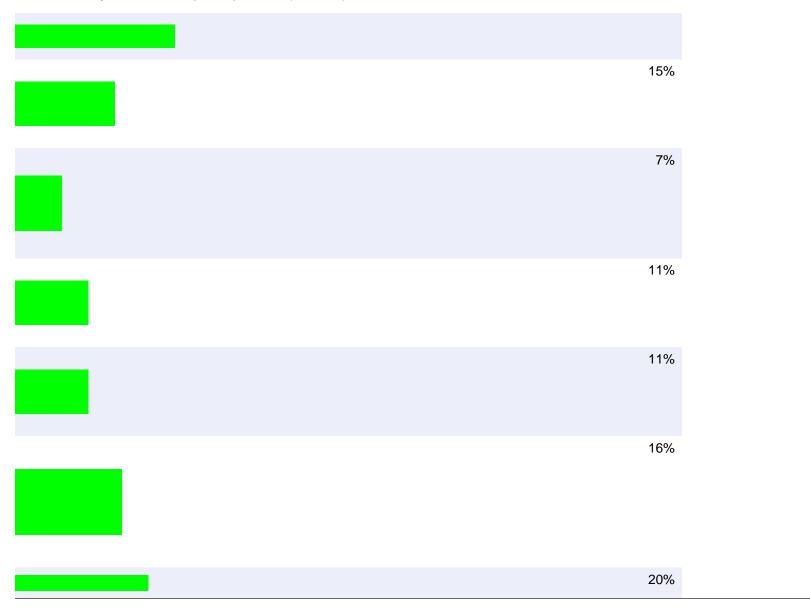
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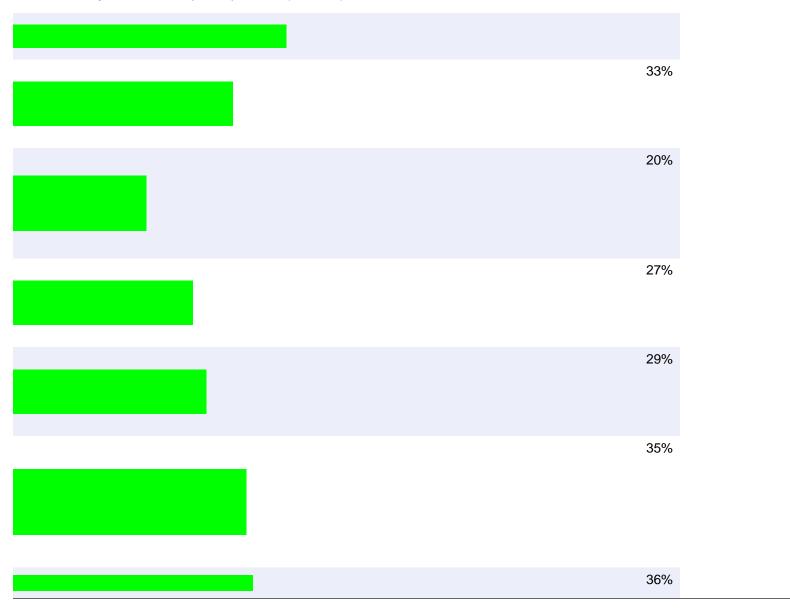
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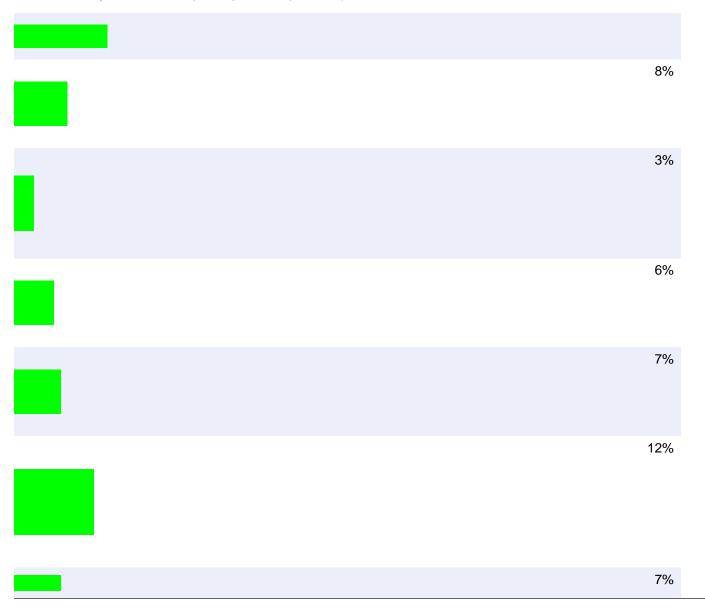
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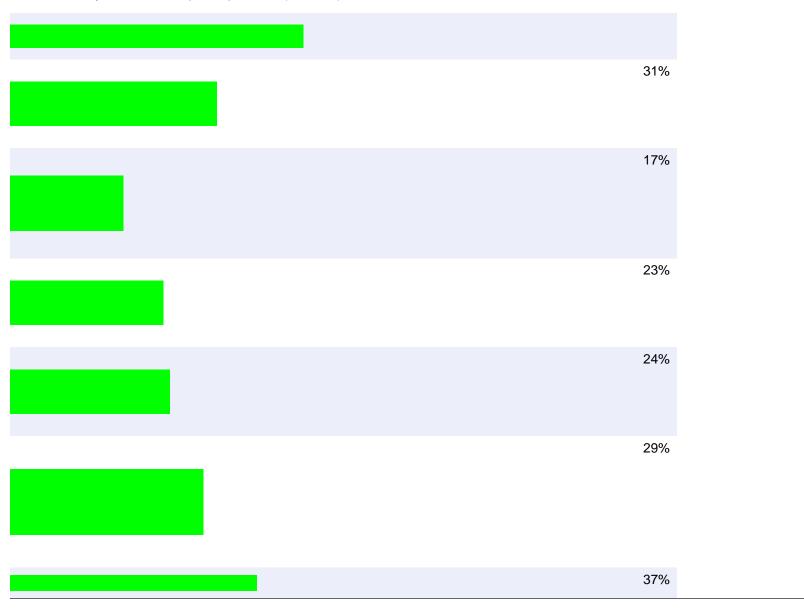
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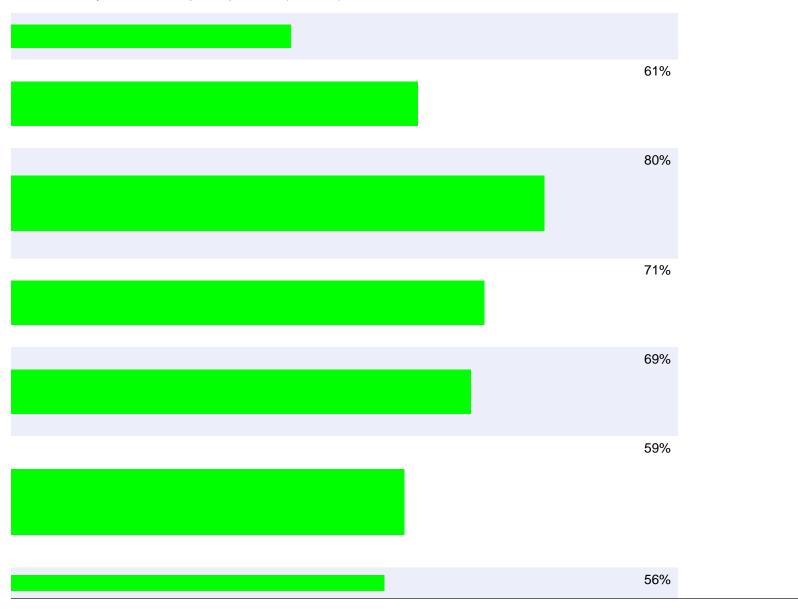
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300 or more
300 or more

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	26%
	27%
	40%
	22%
	24%
	15%

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DOWNSTATE)	LENO
	X
	ROAD

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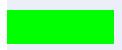


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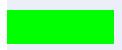
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